



Crown
Commercial
Service

Utilities Management Software, metering and ancillary services

- helping the public sector unlock demand management savings

utilities
management
solutions

utilities bureau
services

accurate
consumption
data

demand
management

quality
suppliers





Why work with us

Our Utilities Management Software, Metering and Ancillary services (RM3800) framework provides a full end-to-end data management service which allows you to manage your demand and unlock savings.

We understand that for public sector organisations savings are key. Industry guidance estimates that implementing a full Automatic Monitoring and Targeting (aM&T) solution can save an average of 5% on utility bills by driving consumption reduction and behavioural changes.

The framework is suitable for all public sector organisations and is not limited to those currently using CCS frameworks to procure their utilities. When using this framework you can benefit from:



Supplier assurance - 17 quality suppliers that have undergone a rigorous validation process and provide a range of services that you can access either individually or in combination to suit your data management requirements.



Accurate, frequent and standardised data - access to frequent data allows you to manage your demand more effectively and provides an opportunity to create a bespoke arrangement to suit your organisational needs. Using a single platform to manage your data provides standardisation and streamlines your account management process.



Savings - by managing your usage and identifying demand needs you are able to optimise your consumption and may access aggregations based on your demand to unlock further savings. Streamlined account management also provides time savings, freeing up time for you to focus on what matters most to your organisation.



Flexible - the framework consists of 9 specialised lots encompassing a variety of services, and both direct award or further competition buying options.





What's on offer

The framework has been developed to provide a range of solutions that save you money on your utilities and fuels, as well as time on your account management.

Lot 1 – Half Hourly Electricity Metering Services [Direct Award Only](#)

- Meter Operator (MOP) provider
- Data Aggregation and Data Collection (DA/DC) Services

Lot 2 - Electricity Metering Services

[Further Competition OR Direct Award](#)

- Metering hardware (including sub-metering)
- Data collection and aggregation services

Lot 3 - Gas Metering Services

[Further Competition OR Direct Award](#)

- Sub-metering hardware
- Data collection and aggregation services

Lot 4 - Water Metering Services

[Further Competition OR Direct Award](#)

- Sub-metering hardware
- Data collection and aggregation services

Lot 5 - Fuels Metering Service

[Further Competition OR Direct Award](#)

- Sub-metering hardware
- Data collection and aggregation services

Lot 6 - Steam Metering Services

[Further Competition OR Direct Award](#)

- Sub-metering hardware
- Data collection and aggregation services

Lot 7 Heating and Chilling Metering Services

[Further Competition OR Direct Award](#)

- Sub-metering hardware
- Data collection and aggregation services

Lot 8 – Utilities Management Software

[Further competition Only](#)

- Combined utilities data management portal to visualise and analyse usage data
- Access to additional bolt-on functionalities including bill validation, tenant billing, budget forecasting, project tracking & carbon reporting.

Lot 9 – Utilities Bureau Services

[Further Competition Only](#)

- Access to specialist providers of utilities bureau services including:
- Bill Validation
- Tenant Billing
- Budget Forecasting
- Project Tracking (including measurement and verification)
- Carbon and Compliance Reporting
- Reporting & Data Analytics
- Supplier Liaison





Bill Validation

How do you know that your utility bills are correct? With the growing number of non-energy costs, complexity of metering data and transportation charges calculations, it can often be difficult to understand if you are being billed correctly. Bill Validation is a service which can review and assess your bills to identify any areas which may be charged incorrectly. These incorrect charges can be rectified with your supplier and typically customers see a significant return on investment from the service.

Bill Validation services can be accessed through Lots 8 & 9.

Why wait? Start saving today

If you would like to find out more about how we can help you make savings on your Utilities and Fuels, please get in touch:



<https://ccs-agreements.cabinetoffice.gov.uk/contracts/rm3800>



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We also share regular news, updates and advice on Twitter and LinkedIn so why not follow us?



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