

# Digital Services

**Making it easy to design and build  
bespoke digital services**

- **save time and money**
- **choice of service options**
- **wide range of suppliers**
- **agile delivery**



**Crown  
Commercial  
Service**

# Why work with us?

Our Digital Outcomes and Specialists agreement is the perfect solution for designing and building bespoke digital services.

**Emilia Cedeno**

Commercial  
Agreement Manager  
Digital Outcomes  
& Specialists



- using an agile approach you can work with a digital team to design, develop and launch digital services based on your user and business needs
- engaging early, you can work with the market to find and select a supplier who will deliver the best outcome for your needs
- protected by terms and conditions developed for bespoke agile, digital development delivery service
- ownership of 'developed' IPR and source code
- flexible contracting: Sprint by Sprint statements of work digital services

# What's on offer?

The Digital Outcomes and Specialists agreement gives you 4 options to choose from. Find out which one best meets your needs:

## Digital Outcomes e.g. a booking system or an accessibility audit

- Tell the suppliers about your situation or problem and they will be able to propose a solution that meets your needs. Choose from 20 capabilities.

## User Research Studios

- Tell the suppliers what facilities you require, and when. They will then be able to tell you if they can meet your needs and how much it will cost.

## Digital Specialists e.g. a product manager or a developer

- Ask the suppliers to provide a specialist for a specific piece of work. Choose from 8 roles. Note: specialists can only be contracted to deliver a defined service. If you require an interim contractor please see our Public Sector Resourcing framework.

## User Research Participants

- Tell the suppliers about the type of people you want to test your service with. They will then be able to tell you if they can meet your needs and how much it will cost.



## Start saving today

If you would like to find out more about using Digital Outcomes and Specialists for all your bespoke digital needs, please get in touch:

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 Crown Commercial Service