
Framework Schedule 1 (Specification)

- Important information on how to read and use this schedule
 - **Framework Deliverables (e.g. Goods and Services).**

Framework Schedule 1 (Specification) sets out the characteristics of the Deliverables (e.g. Goods and Services) that the Supplier will be required to make available to Buyer under this Framework Contract.

The Supplier must only provide the Deliverables for the Lot that they have been appointed to.

The Supplier must help the Buyer to comply with any specific applicable standards of the Buyer

The Deliverables (including any standards) set out in this Framework Schedule 1 may be refined (to the extent permitted and set out in the Order Form and Framework Schedule 7 (Call-Off Award Procedure)) by a Buyer during the Call Off Award Procedure.

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1 Introduction

1.1 Crown Commercial Service (CCS) is seeking to establish a Framework Agreement (e.g. a CCS Commercial Agreement) with multiple suppliers for the provision of Logistics and Warehousing Services, for use by the UK Public Sector.

1.2 The term of the agreement will be for a period of forty eight (48) months. There is no option to extend the Framework Agreement beyond the forty eight (48) month Term. Call-Off Contracts under this Framework Agreement are expected to be of a length commensurate with the Buyer's Specifications and in line with UK Public Sector Best Practice. But shall not exceed 7 years beyond Framework Agreement expiry.

1.3 The purpose of this Specification is to set out the scope of the Deliverables (e.g. Goods, Services and Solutions) that the Supplier will be required to make available to Buyers, and to provide a description of what the Deliverables will entail, together with the specific standards applicable.

1.4 The Deliverables are to be provided in the following geographic regions. Buyers will specify their requirements during the Call-Off Award Procedure.

- East Midlands (England) and East of England;
- West Midlands (England) and North West (England);
- London, South East (England) and South West (England);
- Northern Ireland;
- Scotland; and
- Wales;
- UK Wide (Domestic).

Additional Services may be required in the following geographic regions. Buyers will specify their requirements during the Call-Off Award Procedure.

- Internationally - EU and Rest of World (RoW)

1.5 The Mandatory hours of operation for each Lot will be on a Monday to Friday basis between the hours of 07:00 and 18:00. However, Buyers may request that the times and days of operation for Non-Mandatory Services may be extended. The Buyer will determine the exact business requirement during the Call Off Award Procedure.

1.6 The Deliverables will be required to operate at business addresses, residential addresses and any other location that the Buyer determines. This may include but not be limited to, ports, rivers, roadside, military establishments, secure facilities, medical establishments, hospitals, construction sites, potentially hostile environments and field operations.

1.7 The Framework Agreement will be managed centrally by CCS and Call-Off Contracts will be

managed by Buyer.

1.8 The Mandatory Services Pricing Structure for all Lots in this procurement will comprise of the following:

1.8.1 All pricing inserted into Framework Schedule 3 (Framework Prices) of the Framework Agreement will be used, within the Call-Off Award Procedure, as the maximum chargeable rate by the Supplier for all Lots.

1.8.2 The maximum prices cannot be exceeded throughout the life of the Framework Agreement but can be decreased in accordance with the Call-Off Award Procedure, as set out in Framework Schedule 7 (Call-Off Award Procedure) of the Framework Agreement.

2 Description of Lots

2.1.1 This Framework Agreement comprises of eight (8) Lots. The table set out in paragraph 2.2 provides a description of the types of Deliverables available under each Lot. Buyers will specify a business requirement solely from the Deliverables of one (1) Lot, or a combination of Deliverables specified under one (1) or more lots in order to build their solution.

2.2 A summary of the lot structure is as follows:

Lot	Description of Services
<p>Lot 1</p>	<p>Logistics - Transport</p> <p>The Supplier(s) appointed to Lot 1 shall be responsible for the provision of transportation services to Buyers' wishing to procure transportation.</p> <p>Mandatory services are fully detailed in Section 4.2 of this Schedule 1, and shall include but not be limited to:</p> <ul style="list-style-type: none"> • collection and delivery Services via road; • Provision of vans, lorries, motorcycles, cycles and other means of transportation as deemed suitable by the Buyer; • Time/Day definite service (See Annex A to Schedule 1 for definition); • In transit vehicle and/or asset tracking capability. <p>Lot 1 Suppliers may also provide Additional Services to Buyers (if required). The provision of Additional Services which Buyers may require might include, but not be limited to the below requirements. These requirements are fully detailed in Section 4.3 of this Framework Schedule 1 (Specification).</p> <p>Additional services (Non Mandatory):</p> <ul style="list-style-type: none"> • Domestic and international Multimodal distribution, e.g., road, rail, river, maritime and air; • Provision of groupage services, freight forwarding, customs clearance; • Provision of specialist vehicles, e.g., skeleton trailers, lorry mounted cranes; • 24/7/365 service, provision of delivery to controlled, unmanned sites/locations; • Transportation of High Risk/High Value items, dangerous goods, foodstuffs

	<ul style="list-style-type: none"> • Temperature and/or environment - control and monitoring; • Web/system interfaces;
<p>Lot 2</p>	<p>Logistics – Warehousing and Storage</p> <p>The Supplier(s) appointed to Lot 2 shall be responsible for the provision of services to Buyers wishing to procure internal storage, external storage and warehousing.</p> <p>Additionally Suppliers may be required to manage operations and facilities at the Buyer’s own premises.</p> <p>Mandatory services are fully detailed in Section 4.4 of this Schedule 1, and shall include but not be limited to:</p> <ul style="list-style-type: none"> • Provision of storage capacity at the Supplier premises; • Provision of management, security and facilities management at the Buyer’s premises; • Provision of fulfilment services, order consolidation, merge in transit, order Call Off; • Provision of packaging and goods/material handling equipment; • Inventory and asset management systems (including asset traceability). <p>Lot 2 Suppliers may also provide Additional Services to the Buyer if required which might include, but not be limited to the below requirements. These requirements are fully detailed in Section 4.5 of this Framework Schedule 1 (Specification).</p> <p>Additional services (Non Mandatory):</p> <ul style="list-style-type: none"> • Provision of specially designed, purpose fitted premises including forward stock locations; • Ability to develop or manage Urban Consolidation centres and satellite locations; • Capability to effectively manage third party supply chains; • Ability to provide temperature and environmental monitoring and control; • Provision of enhanced, real time, inventory, asset management and tracking systems and system interfaces; • Provision of product assembly, product rework, processing; • Storage of dangerous goods, liquids, gases, bulk materials, High Risk/High Value items and foodstuffs. • Customs Clearance; • 24/7/365 access and operation
<p>Lot 3</p>	<p>Waste Logistics, Recycling, Disposal and Destruction</p> <p>The Supplier(s) appointed to Lot 3 shall be responsible for the provision of transportation services to Buyers wishing to procure transportation of waste and waste related services.</p> <p>Mandatory services are fully detailed in Section 4.6 of this Schedule 1, and shall include but not be limited to:</p> <ul style="list-style-type: none"> • Provision of fit for purpose collection and delivery vehicles;

	<ul style="list-style-type: none"> • Vehicle/asset tracking; • Time/day definite services; • Relevant waste carriers licence(s); • Ability to provide evidence of recycling, disposal and destruction; <p>Lot 3 Suppliers may also provide Additional Services to Buyers (if required). The provision of Additional Services which may be required by Buyers might include, but is not limited to the below requirements. These requirements are fully detailed in Section 4.7 of this Framework Schedule 1 (Specification).</p> <p>Additional Services (Non Mandatory):</p> <ul style="list-style-type: none"> • Provision of, including ‘swap out’ and management of recycling containers, vessels; • Collection and storage of sensitive, confidential and high risk/high value waste; • Collection of hazardous material including clinical waste; • Sale of assets and payment processing; • Customs clearance; • Waste management consultancy.
<p>Lot 4</p>	<p>Removals and Relocations</p> <p>The Supplier(s) appointed to Lot 4 shall be responsible for the provision of services to Buyers wishing to procure removal, relocation and related services.</p> <p>Mandatory services are fully detailed in Section 4.8 of this Schedule 1, and shall include but not be limited to:</p> <ul style="list-style-type: none"> • Provision of transportation and secure storage; • Provision of suitable collection and delivery vehicles; • Provision of labour and suitably qualified engineers/fitters; • Provision of packaging and appropriate mechanical handling equipment; • Time/Day definite service; <p>Lot 4 Suppliers may also provide Additional Services to Buyers (if required). The provision of Additional Services which may be required by Buyers might include but not be limited to the below requirements. These requirements are fully detailed in Section 4.9 of this Framework Schedule 1 (Specification).</p> <p>Additional services (Non Mandatory):</p> <ul style="list-style-type: none"> • Provision specialised or High Risk/High Value goods; • Installation/de-installation of IT equipment and software; • Removal and relocation of hazardous and dangerous goods; • Provision of domestic and international transportation via rail, river and maritime vessels, and air; • 24/7/365 service provision; • Customs clearance; • Sale of assets and payment processing;
<p>Lot 5</p>	<p>Vehicle, Plant and Industrial Equipment – Transportation and Storage</p> <p>The Supplier(s) appointed to Lot 5 shall be responsible for the provision of services to Buyers wishing to procure the transportation and storage of vehicles (including aviation, maritime, military), plant and industrial equipment.</p>

	<p>Mandatory services are fully detailed in Section 4.10 of this Framework Schedule 1, and shall include but not be limited to:</p> <ul style="list-style-type: none"> • Provision of suitable collection and delivery vehicles, e.g. transporters, recovery vehicles, low-loaders; • Provision of secure storage capacity at Supplier premises and where required, management, security and facilities management at Buyer premises; • Provision of specialist handling equipment and vehicles, e.g. forklift trucks, lorry mounted cranes mounted lorries; • Provision of labour and where required, suitably qualified engineers/fitters; • Inventory and asset management systems (including asset traceability); <p>Lot 5 Suppliers may also provide Additional Services to Buyers (if required). The provision of Additional Services which may be required by Buyers might include but not be limited to the below requirements. These requirements are fully detailed in Section 4.11 of this Framework Schedule 1 (Specification).</p> <p>Additional services (Non Mandatory):</p> <ul style="list-style-type: none"> • Provision of enhanced, real time, inventory, asset management and tracking systems, including where required, IT, Web and Buyer system interfaces; • 24/7/365 service provision; • Resource 'stand-by' and contingency provision; • Provision of domestic and international transportation via rail, river, sea and air and where required, customs clearance; • Sale of assets and payment processing;
<p>Lot 6</p>	<p>Construction Logistics – Transportation and Storage</p> <p>The Supplier(s) appointed to Lot 6 shall be responsible for the provision of logistical services to Buyers wishing to procure transportation, storage and management of construction material and related services.</p> <p>Mandatory services are fully detailed in Section 4.12 of this Schedule 1, and shall include but not be limited to:</p> <ul style="list-style-type: none"> • Provision of suitable collection and delivery vehicles; • Provision of secure storage capacity at Supplier premises including temporary 'Lay Down' facilities; • Provision of handling equipment, e.g. forklift trucks, lorry mounted cranes mounted lorries; • Provision of labour including engineers/fitters; • Vehicle/asset tracking and inventory management systems; • Time/day definite services; • Waste management and transportation. • Ability to provide evidence of recycling, disposal and destruction; • Inventory and asset management systems (including asset traceability); • Access and operation during working day hours, i.e., Mon – Fri, 07:00 – 18:00.

	<p>Lot 6 Suppliers may also provide Additional Services to Buyers (if required). The provision of Additional Services which may be required by Buyers might include but not be limited to the below requirements. These requirements are fully detailed in Section 4.13 of this Framework Schedule 1 (Specification).</p> <p>Additional Services (Non Mandatory):</p> <ul style="list-style-type: none"> • Site 'Set Up'; facilities, security, and health and safety management (including on site traffic management) • Provision of vertical lifting equipment, e.g., cranes, hoists (including installation and de-installation); • Ability to manage and transport awkward, abnormal and heavy loads (including Special Types General Order - Category 1, Category 2 and Category 3); • Sale of assets and payment processing; • Enhanced, real time, whole lifecycle asset and/or vehicle tracking capability; • 24/7/365 operation; • Provision of domestic and international transportation via rail, river, sea and air and where required, customs clearance; • Sale of assets and payment processing;
<p>Lot 7</p>	<p>Healthcare Logistics – Transportation and Storage</p> <p>The Supplier(s) appointed to Lot 7 shall be responsible for the provision of logistical services to Buyers wishing to procure transportation, storage and management of pharmaceuticals, blood, tissue, biological samples, healthcare materials, medical equipment, clinical waste, dangerous goods, and other healthcare related services and items:</p> <p>Mandatory services are fully detailed in Section 4.14 of this Schedule 1, and shall include but not be limited to:</p> <ul style="list-style-type: none"> • Provision of secure vans, lorries, motorcycles and cycles and/or appropriate collection and delivery vehicles; • Provision of secure storage capacity at Supplier premises; • Provision of management, security and facilities management • Provision of packaging and goods/material handling equipment; • Time/Day definite service; • Temperature stable vehicles and/or packaging; • Product temperature, stability, and/or environment - control and monitoring • Provision of delivery to residential addresses that may involve direct access to the service end user and their property; • Secure handling of waste which may include clinical waste, hazardous materials and bio-hazards; • Storage and distribution of medicines and controlled drugs; <p>Lot 7 Suppliers may also provide Additional Services to Buyers (if required). The provision of Additional Services which may be required by Buyers might include but not be limited to the below requirements. These requirements are fully detailed in Section 4.15 of this Framework Schedule 1 (Specification).</p> <p>Additional services (Non Mandatory):</p> <ul style="list-style-type: none"> • Provision of suitably qualified engineers and technicians;

	<ul style="list-style-type: none"> • 24/7/365 service provision; • Provision of low and zero emission vehicles; • Enhanced vehicle and/or asset tracking; • Web/system interfaces; • Transportation of Foodstuffs; • Provision of storage capacity at Supplier premises (including stock management services); • Provision of management, security and facilities management at Buyer premises; • Provision of domestic and international transportation via rail, river, sea and air and where required, customs clearance.
<p>Lot 8</p>	<p>Logistics and Warehousing Solutions, Design and Support Services</p> <p>The Supplier(s) appointed to Lot 8 shall be responsible for the provision of logistical services to Buyers wishing to procure logistics and warehousing design and support services:</p> <p>Mandatory services are fully detailed in Section 4.16 of this Schedule 1, and shall include but not be limited to:</p> <ul style="list-style-type: none"> • Logistics and warehousing solutions, design and Support. <p>Additional, Non – Mandatory services may include:</p> <ul style="list-style-type: none"> • Provision of supply chain integration, optimisation and resource management enabling efficient, cost effective end to logistical solutions which may include design / build, utilisation of artificial intelligence, automation and robotics; • Management of all logistical and storage services (directly or via third party management); • Data management, analytics, demand forecasting and planning systems; • Product procurement, product marketing, sale of assets and management of payment lifecycle; • Development and / or integration of relevant Supplier/Buyer systems, which may include e-fulfilment systems; • Logistics consultancy, unbiased thought leadership and provision of project resource. • ITT development and process support

3 Mandatory Requirements – All Lots

3.1 This section provides details of the mandatory service requirements that Suppliers will be expected to fulfil in their entirety, in order to meet the Deliverables of this Framework Agreement it is important that Suppliers take time to fully understand these requirements, and in particular, the need for full compliance from the implementation of Call-Off Contracts with Buyers.

3.2 Supplier Staff – Skills and Experience

3.2.1 The Supplier shall ensure that all Supplier Staff and where appropriate Key

Subcontractors possess the qualifications, experience and competence appropriate to the tasks for which they are employed or engaged.

- 3.2.2 The Supplier shall ensure that the appropriate number of resources with relevant experience and skills are allocated to each Call-Off Contract and this shall be reviewed and managed throughout the duration of the Call-Off Contract in order to ensure the Buyer's requirements and timescales are met.
- 3.2.3 The Supplier shall be able to demonstrate successful delivery of local and/or national projects of the same or similar nature and size either in the public or private sector, where required to do so by the Buyer.
- 3.2.4 The Supplier shall maintain the appropriate number, level of capability and capacity of resource throughout the lifetime of the Framework Agreement to meet the differing requirements and Service requirements/objectives of Buyers in an effective and efficient manner and support flexibility and scalability of the Supplier to accommodate a broad Buyer base, as detailed in paragraph 3.2.1.
- 3.2.5 The Supplier shall ensure that all Supplier Staff and where appropriate Key Subcontractors adhere to and comply with Buyer's Health, Safety and Environmental requirements at all times.
- 3.2.6 The Supplier shall ensure that the agreed number of Supplier Staff and / or Key Subcontractors are allocated to the delivery of the Service and have PRINCE2 (or an equivalent) project management qualification where the requirement is for a design, build and / or delivery of the Deliverables.
- 3.2.7 The Supplier shall provide the Buyer with a designated lead contact and shall specify the project team that will be allocated to delivery of the Deliverables.
- 3.2.8 The Supplier shall take all reasonable measures to ensure continuity of Supplier Staff over the lifetime of the /Call Off Contract.
- 3.2.9 The Supplier shall ensure that in the event a member of Supplier Staff allocated to a Buyer is unable to undertake the Deliverables, a suitable replacement member of Supplier Staff is provided.
- 3.2.10 The Supplier shall ensure any replacement staff shall have the same level of relevant experience, qualification, capability and security clearance and is provided in a timely manner to ensure continuity in the provision of the required Deliverables.
- 3.2.11 The Supplier shall ensure that any replacement members of Supplier Staff or where appropriate Key Subcontractors are agreed with the Buyer in advance. Any additional costs that maybe incurred as a result of such a change in Supplier Staff shall be met by the Supplier unless mutually agreed with the Buyer in writing and in advance.
- 3.2.12 The Supplier shall obtain prior written approval from the Buyer, for any additional costs which may arise as a result of a change of Supplier Staff requested by the Buyer.

3.3 Supplier Staff Income Standards

- 3.3.1 The Supplier shall ensure that all Supplier Staff employed in the delivery of Deliverables receive a wage and benefits that meets, as a minimum, the national legal standards in the country of employment.
- 3.3.2 The Supplier shall be aware that Buyers may have a requirement for the Supplier to meet other voluntary wage requirements such as the London Living Wage. Any such requirements will be defined by the Buyer during the Call-Off Award Procedure. For further information please see:

<https://www.london.gov.uk/what-we-do/business-and-economy/london-living-wage>.

3.4 Key Subcontractors

- 3.4.1 The Supplier shall be the primary point of contact for all Key Subcontractors and/ or Subcontractors and shall therefore be responsible for managing, controlling and maintaining all relationships throughout the lifetime of each Call Off Contract.
- 3.4.2 The Supplier shall advise of the engagement and employment status of any Subcontractors staff where there is likely to be TUPE or redundancy liability that may impact the Buyer or any successor supplier. Any such liability should be advised to the Buyer before the Supplier resource model is implemented and is subject to written approval by the Buyer.
- 3.4.3 The Suppliers shall provide evidence and reporting of the employment and / or engagement status between the Supplier, their 'Staff', 'Key Subcontractors' and any Subcontractor's Staff'. The reporting of employment / engagement status relationships may include but not be limited to relationships where there are direct employees, those with worker status, those defined as self-employees, sole traders, freelancers, contractors and subcontractors
- 3.4.4 The Supplier shall ensure where Key Subcontractors and/ or approved Subcontractors are used in the provision of the Deliverables, the Supplier must continue to manage, control and maintain Buyer facing activities, including but not limited to, all Call-Off contract management activities, standards and invoicing to Buyers.
- 3.4.5 Where part of the Service is subcontracted the provisions of Joint Schedule 12 (Supply Chain Visibility) contained within Framework Schedule 6 (Order Form Template and Call-Off Schedules) shall apply.

3.5 Security Standards

- 3.5.1 The Supplier shall comply with the provisions of Call Off Schedule 9 (Security) and the Cabinet Office Security Policy Framework (SPF) throughout the

lifetime of each Call Off Contract. The SPF may be amended from time to time. Full details of the Cabinet Office SPF can be viewed via the link below:

<https://www.gov.uk/government/collections/government-security>

3.5.2 The Supplier shall ensure they fully comply with the HMG personnel security controls standards set out in the link below:

<https://www.gov.uk/government/publications/hmg-personnel-security-controls>

3.5.3 The Supplier shall comply with all requirements of the HMG Baseline Personnel Security Standard (BPSS) or an agreed equivalent and ensure a BPSS is undertaken for all Supplier Staff, in accordance with the HMG Baseline Personnel Security Standard accessible via the link below:

<https://www.gov.uk/government/publications/government-baseline-personnel-security-standard>

3.5.4 The Supplier shall be aware that Buyers may have a requirement for Supplier Staff to have a higher level of security clearance, including but not limited to, Security Check (SC) clearance or Enhanced Disclosure Barring Service checks. The requirement for any such level of clearance shall be defined by the Buyer during the Call-Off Award Procedure.

3.5.5 The Supplier shall be aware that Buyers may request additional security measures to comply with their Security Policy. This may include, but is not limited to:

- Highly secure premises, e.g. 'List X'
- Additional vehicle security features, e.g. Slam locks, reinforced cargo area
- Crew cab and/or cargo compartment camera monitoring.

3.5.6 The requirement for any such security measures shall be defined by the Buyer during the Call-Off Award Procedure.

3.5.7 The Supplier shall ensure that all Supplier Staff and where appropriate Key Subcontractors used in the provision of the Deliverables under this Framework Agreement shall comply with security controls, procedures and policies as specified by the Buyer during the Call Off Award Procedure.

3.5.8 The Supplier shall ensure that no person who discloses that they have a relevant conviction, or who is found to have any relevant convictions, whether as a result of a police check or through the procedure of the Disclosure and Barring Service (DBS) or otherwise, is employed or engaged in any part of the provision of the Deliverables without prior written Approval of the Buyer.

3.5.9 The Supplier shall comply fully with the provisions of Call Off Schedule 9 (Security) as contained within Framework Schedule 6 (Order Form Template and Call-Off Schedules).

3.6 Protection of Data and Confidentiality

- 3.6.1 The Supplier shall sign a Non-Disclosure Agreement (NDA)/ confidentiality-undertaking if requested by the Buyer prior to commencement of the Deliverables.
- 3.6.2 The Supplier shall ensure that the intellectual property of data is retained by the Buyer and that confidentiality of the Buyer information and data is protected.
- 3.6.3 The Supplier shall ensure that all data collected and proposals made as a result of providing the Deliverables remain the property of Buyer.
- 3.6.4 The Supplier shall ensure that such data is shared only as strictly necessary for the performance of the Deliverables and sharing of any data shall be agreed with the Buyer in advance.
- 3.6.5 The Supplier shall ensure that all data collected as part of the Deliverables provision is held securely for the duration of the Call-Off Contract and returned to the Buyer at the end of the Call-Off Contract Period, unless otherwise specified by the Buyer.
- 3.6.6 The Supplier shall ensure that they or any of their Key Subcontractors comply fully with the obligation set out in Joint Schedule 11 (Processing Data) as contained within Framework Schedule 6 (Order Form Template and Call-Off Schedules)

3.7 Information Security Management

- 3.7.1 The Supplier shall ensure that they and any Key Subcontractor engaged by the Supplier in the provision of the Deliverables are compliant with and operate to relevant security standards such as ISO27001 or Cyber Essentials or relevant equivalents including, but not limited to, Sarbanes-Oxley (SOX) controls. Where the Supplier holds such accreditations these must be provided upon Framework award during the Standstill period, and where a Supplier may be working towards these, within 90 days of Framework award.
- 3.7.2 The Supplier shall ensure that Buyers' information and data is secured in a manner that complies with the Government Security Classification Policy rating appropriate to the classification of the information and data. The Supplier shall ensure that the Government Security Classification Policy rating is also applied when information and data is transmitted across all applicable networks and/ or in line with the Buyers' requirements.
- 3.7.3 <https://www.gov.uk/government/publications/government-security-classifications>
- 3.7.4 The Supplier shall, where required, have the capability to employ encryption to information / data which might be sent across a network or extracted by any means. The Supplier shall ensure that the level of encryption complies

in full with the Government Security Classification Policy rating appropriate to the classification of the information and data and/ or in line with the Buyers' requirements.

- 3.7.5 The Supplier shall comply with the requirements of the Buyer and where relevant, their Security Policy and procedures, to ensure that they have in place and operate to the required level of physical and data security and are able to comply with relevant security systems and/ or networks. Any such requirements will be defined by the Buyer during the Call-Off Award Procedure.
- 3.7.6 The Supplier shall not charge a Buyer for any specific standards and/ or security compliance or accreditation/certification that the buyer may specify during the Call-Off Procedure unless by agreement with the Buyer as part of the Call Off Award Procedure
- 3.7.7 The Supplier shall ensure that any suspected or actual security breaches are reported to the Buyers representative immediately and depending on the impact of the breach, shall also be reported to the Authority. Instances may include where a potential breach affects the security and privacy of the Citizen, the reputation of the Buyer/Supplier and Authority or may be reportable to the Information Commissioners Office (ICO).

3.8 Processing Data

- 3.8.1 The Supplier shall ensure they fully comply with the obligations set out in Joint Schedule 11 (Processing Data).

3.9 Quality

- 3.9.1 The Buyers shall meet the range of service delivery speeds specified by the Buyer during the Call off Award Procedure that may include, but are not limited to,
- pick and despatch times,
 - processing times,
 - delivery and collections times.
- 3.9.2 The Supplier shall agree with the Buyer how service delivery speeds will be measured including, minutes, hours, days and weeks or any other service level stated by the Buyer and agreed by the Supplier during the Call off Award Procedure.
- 3.9.3 The Supplier shall ensure measures of conformance to such service levels that may form part of any Call Off Contract as key performance indicators. As such the Supplier may be subject to compensation for failure to achieve targets. Such metrics and measures will be determined between the Buyer and Supplier during the Call Off Award Procedure
- 3.9.4 Suppliers shall for the mandatory elements of all Lots, provide robust reporting, tracking and / or inventory management systems. The purposes of this mandatory requirement may be to, but is not limited to, evidence of performance, inventory, asset tracking and chain of custody for the

Deliverables during the Call Off Contract. For the Non-Mandatory elements enhanced or bespoke reporting, tracking and / or inventory management systems will be determined by the Buyer during the Call Off Agreement Procedure that may include but not be limited to geo fencing, proactive electronic/digital notifications and emerging technologies, interfacing with customer systems or any bespoke solution that the client may reasonably require

3.10 Social Value Priorities

3.10.1 The Supplier shall meet fair and ethical employment practices and skills development, including;

3.10.2 Requirements to mitigate the risk of Modern Slavery in supply chains associated with the goods and services offered.

3.10.3 Providing quality work for fair pay, including provision to allow Buyers to require payment of the Living Wage. Further information can be obtained at: <https://www.gov.uk/national-minimum-wage>

3.10.4 Requirement to support skills development and delivery of the apprenticeship commitment for Call-Off Contracts of £10,000,000.00 and above and duration of 12 months and above, in accordance with the Policy set out in detail in Policy Procurement Note 14/15:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/456805/27_08_15_Skills_Apprenticeships_PPN_vfinal.pdf

3.10.5 The Suppliers shall be required to evidence their commitment and actions in the development and management of supply chains associated with the service and solutions offered as per section 3.10.2.1, 3.10.2.2, 3.10.2, 3.10.3 and 3.10.2.3-3.10.4 of this specification.

3.10.6 Equality

3.10.7 The Supplier shall: (a) perform its obligations under this Framework Agreement (including those in relation to the provision of the Goods and/or Services) in accordance with: (i) all applicable equality Law (whether in relation to race, sex, gender reassignment, religion or belief, disability, sexual orientation, pregnancy, maternity, age or otherwise); and (ii) any other requirements and instructions which the Authority reasonably imposes in connection with any equality obligations imposed on the Authority at any time under applicable equality Law; (b) take all necessary steps, and inform the Authority of the steps taken, to prevent unlawful discrimination designated as such by any court or tribunal, or the Equality and Human Rights Commission or (any successor organisation).

3.10.8 Environmental benefits.

3.10.9 Supplier shall comply with any applicable Government Buying Standards (GBS) as a minimum for any assets procured by the Supplier on behalf of

the Buyer or to provide the Deliverables as stated by the Buyer during the Call Off Award Procedure

3.10.10 The Supplier shall reduce cost and waste and ensure that sustainable development is at the core of operations including, product rationalisation and standardisation, leveraging of opportunities within the Supplier's supply chain and reviewing Order placement methods, frequency and quantity.

3.10.11 Given the asset, energy and resource intensiveness of the logistics and warehousing industry, The Supplier shall ensure they take action to;

- reduce the impact of their fossil fuel consumption,
- reduce environmental pollution,
- advance 'clean air' solutions and zero emission practices through utilisation of clean energy,
- operational efficiency,
- aggregation of volumes,
- resource sharing,
- sustainable sourcing and deployment of technology (as set out under 3.15 of this Specification).

3.10.12 The Supplier shall ensure that specific social value priorities identified by the Buyer during the Call-Off Award Procedure are met, including but not limited to;

3.10.13 Initiatives in association with the National TOMS Framework 2019: <https://socialvalueportal.com/national-toms/>;

3.10.14 Initiatives in association with other published frameworks, and independent initiatives unique and specific to that Buyer.

3.11 **Delivering Social Value**

3.11.1 Suppliers are required to support Buyers' compliance with Social Value legislation and guidance.

3.11.2 Social Value legislation and guidance places a legal requirement on all public bodies to consider the additional social, economic and environmental benefits that can be realised for individuals and communities through commissioning and procurement activity, to deliver them. These benefits are over and above the core deliverables of contracts. More information on Social Value can be found at:

<https://www.gov.uk/government/publications/social-value-act-introductory-guide>

3.11.3 CCS have identified the social value priorities, set out in Sections 3.10, 3.11, 3.12, 3.13, 3.14 and 3.15 below, for this procurement. Buyers may also have their own social value priorities which they will make clear to Suppliers during the Call Off Award Procedure.

3.12 **Delivering a Diverse Supply Chain**

3.12.1 The Supplier shall ensure they support delivery of the Authority(s) and the Buyer(s) activities to ensure a diverse base of suppliers and resilient supply chains.

3.12.2 The Supplier shall support delivery of these priorities through activities such as:

- Cascading prompt payment throughout the supply chain, as set out in Clause 4 (Pricing and Payments) of the Core Terms;
- Ensure growth and development through the provision of support to Small Medium Enterprises (SMEs) and Small Enterprises (SEs) to develop resilient local supply chains;
- Development of supply chains to include, and be reportable upon, the principles of employee welfare, social value provisions, ethical and employment practices as set out under Clauses 3.13, 3.14 and 3.15 of this agreement. This shall include supply chains organised either through formal or informal arrangements.

3.13 Fair, Inclusive and Ethical Employment Practices and Skills Development.

3.13.1 The Authority and the Buyer(s) consider the delivery of high quality public services to be critically dependent upon a workforce that is inclusive, well-motivated, well-led and has appropriate opportunities for training and skills development.

3.13.2 All organisations with 250 or more employees must publish and report specific figures about their gender pay gap. The Supplier shall progress towards equalising this. More information can be found at: <https://www.gov.uk/guidance/gender-pay-gap-reporting-overview>

3.13.3 The Supplier and its Supply Chain shall support and encourage employment and skills development opportunities through the performance of the Deliverables, with a specific focus on opportunities for priority groups.

3.13.4 The Supplier shall acknowledge and agree that Buyers may test the Supplier's proposed methods for delivering skills development within the local community, as relevant to their specific requirements as part of the Call-Off Award Procedure.

3.14 Environmental Sustainability

3.14.1 The Supplier shall, within the time period specified by the Buyer during the Call Off Award Procedure, provide evidence of a Supplier Sustainability Action Plan, which indicates how it will reduce the environmental impacts of operations. The Buyer will determine the exact requirements of the Supplier Sustainability Action Plan during the Call Off Award Procedure.

3.15 Government buying standards

3.15.1 Where applicable to the Deliverables and where requested by the Buyer during the Call Off Award Procedure, the Supplier shall fully comply with all aspects of the Government Buying Standards.

3.15.2 Government Buying Standards have been designed to help government departments and public sector organisations deliver sustainable procurement by providing minimum and best practice standards. The Government Buying Standards detailed below are relevant to this procurement where Suppliers procure or supply goods:

<https://www.gov.uk/government/collections/sustainable-procurement-the-government-buying-standards-gbs>

3.15.3 All central government departments and their related organisations are required to meet the mandatory Government Buying Standards when buying goods and services in the relevant product groups covered on the above site whether goods and services are procured either directly or indirectly.

4 Deliverables by Specific Lot

4.1 This section provides details of the Deliverables set out in Section 2.2 of this Framework Schedule 1 and further sets out the Mandatory Deliverables that Suppliers appointed to each Lot shall be expected to fulfil in their entirety.

4.2 Lot 1 - Logistics – Transport (Mandatory)

4.2.1 The Deliverables detailed under this Lot 1 shall be delivered according to the Buyer's requirements and may include the following infrastructures (or combination thereof) to be put in place, including but not limited to;

- General User Shared Network(s);
- Sector Specific Restricted User Network(s);
- Buyer Specific Network(s).

4.2.2 Suppliers shall provide Deliverables using a variety of means including but not limited via road transportation through the provision of lorries, vans, motorcycles, bicycles and other appropriate means of transportation as the Buyer may determine during the Call-Off Award Procedure.

4.2.3 The Supplier shall be required to collect and transport any size, weight or quantity of items. Items may include but will not be limited to documents, cartons, pallets and irregularly shaped items.

4.2.4 The Supplier shall be able to provide flexible capacity that may increase or decrease as volume dictates. Parameters will be defined by the Buyer during the Call Off Award Procedure.

4.2.5 Buyer requirements may include but will not be limited to:

4.2.5.1 Collection of assets from origin, e.g., wholesaler, manufacturer and delivery to point of storage or processor.

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- 4.2.5.2 Collection of assets from origin, e.g., wholesaler, manufacturer, and delivery to end Buyer / user.
 - 4.2.5.3 Collection from point of storage, processor, and delivery to end Buyer / user.
 - 4.2.5.4 Collection from point of storage, processor, and delivery to origin, e.g., wholesaler, manufacturer.
 - 4.2.5.5 Collection from end Buyer / user and delivery to point of storage or processor.
 - 4.2.5.6 Collection from end Buyer / user and delivery to origin, e.g., wholesaler, manufacturer.
 - 4.2.5.7 Collection from, and delivery to, Buyer locations.
- 4.2.6 Suppliers shall provide a range of delivery speeds and will provide time and / or day definite collection and delivery services as stipulated by the Buyer during the Call-Off Award Procedure. The precise service times required to fulfil the Deliverables will be defined by the Buyer during the Call-Off Award Procedure.
- 4.2.7 The Buyer will define all collection and delivery instructions including any additional requirements, restrictions or limitations that the Supplier will need to be made aware of in order to successfully undertake the Deliverables during the Call Off Award Procedure.
- 4.2.8 The Supplier should ensure that collections and deliveries can be scheduled and/or ad-hoc. The Buyer will determine this during the Call-Off Award Procedure.
- 4.2.9 Suppliers shall provide zero/low emission vehicles and/or methods of operation.
- 4.2.10 Supplier shall provide the resources and handling equipment required to effect both collection and delivery.
- 4.2.11 Suppliers shall provide auditable item, asset and / or vehicle tracking capabilities which as a minimum would require key stage reporting mechanisms during transportation, and any transfer / temporary storage of items, assets or vehicles in transit.
- 4.2.12 Suppliers shall, where required by the Buyer provide evidence of collection and delivery. The exact details the Buyer requires to be evidenced at collection and delivery will be determined by the Buyer during the Call-Off Award Procedure.

4.3 Lot 1 - Logistics – Transport (Non - Mandatory)

- 4.3.1 This section provides details of the Non Mandatory Deliverables set out in Section 2.2 of this Framework Schedule 1 that Suppliers appointed to each Lot might be requested to deliver where Suppliers have the capability to provide such Services. If a Supplier does not have the necessary capability, infrastructure, capacity, tools or know how to deliver the Non Mandatory Services this alone shall not exclude the Supplier from the Lot provided that the Mandatory Services set out in Section 4.2 of the Schedule can be delivered.
- 4.3.2 The additional Services detailed under this Lot 1 shall be delivered according to the Buyer's requirements and may include the following:

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- 4.3.2.1 Provision of domestic and international Multimodal distribution that may include, but not be limited to, road, rail, river, maritime and air solutions.
- 4.3.2.2 Provision of domestic and international Groupage Services.
- 4.3.2.3 Provision of domestic and international Freight Forwarding Services which may include but not be limited to, chartering aircraft, marine vessels and rail freight capacity.
- 4.3.2.4 Provision of customs clearance and ground handling services.
- 4.3.2.5 Provision of pedestrian transport Services.
- 4.3.2.6 Provision of zero / low emission vehicles.
- 4.3.2.7 Provision of specialist vehicles that may include, but not be limited to, skeletal trailers, fork lift trucks, lorry mounted cranes.
- 4.3.2.8 Ability to provide retained/standby services over a period of time as defined by the Buyer at Call Of stage.
- 4.3.2.9 Twenty four (24) hours, seven (7) days per week, three hundred and sixty-five (365) days per year operational availability.
- 4.3.2.10 Capability to securely transport High Risk/High Value (HrHv) items which may include, but is not limited to, electronics, gems, bullion, fine art, cash, indecent and obscene materials, tobacco, alcohol, counterfeit items and seized goods.
- 4.3.2.11 Provision of dual driver and covert/overt escorting.
- 4.3.2.12 Capability to securely transport dangerous goods which may include, but is not limited to, flammable materials, explosive materials, radioactive material, firearms, ammunition, weapons and illegal drugs.
- 4.3.2.13 Transportation of bulk liquids, gases and solids (including flammables).
- 4.3.2.14 Transportation of Shipping Containers.
- 4.3.2.15 Transportation of foodstuffs, perishables and products of animal origin.
- 4.3.2.16 Provision of temperature and or / environment controlled and monitored vehicles and / or packaging.
- 4.3.2.17 Capability to deliver and collect from access controlled, unmanned locations such as lockers, PAC access sites, and key access or entry code sites.
- 4.3.2.18 Events logistics and project management.
- 4.3.2.19 Web based customer interfaces and IT system integrations.
- 4.3.2.20 Enhanced, auditable item, asset and / or vehicle tracking capabilities which may include, but is not limited to, real time Global Positioning Systems (GPS), continuous monitoring, whole life audit trail, and the ability to proactively notify of events in real time through multiple media platforms.

4.4 Lot 2 Logistics – Warehousing and Storage (Mandatory).

- 4.4.1 The Deliverables detailed under this Lot 2 shall be delivered according to the Buyer's requirements and may include the following infrastructures (or combination thereof) to be put in place to enable the Lot Deliverables;
 - 4.4.1.1 General User Shared Facilities;
 - 4.4.1.2 Sector Specific Restricted User Facilities;
 - 4.4.1.3 Buyer Specific Facilities.

- 4.4.2 Suppliers shall be required to provide Deliverables to Buyers wishing to procure storage capacity through the provision of internal storage, external storage and warehousing.
- 4.4.3 The Supplier shall be required to store any size, weight or quantity of items. Items may include but will not be limited to documents, cartons, cages, pallets, containers and irregularly shaped items.
- 4.4.4 The Supplier shall be required to provide flexible capacity that may increase or decrease as volume dictates. Parameters will be defined by the Buyer during the Call Off Award Procedure.
- 4.4.5 Buyer requirements may include but will not be limited to:
 - 4.4.5.1 Provision of internal storage, external and warehousing Services at the Supplier's own premises.
 - 4.4.5.2 Provision of Service management, site security and facilities management at the Buyers' own premises.
 - 4.4.5.3 Provision of auditable inventory and asset management systems which will include key process stage asset traceability.
 - 4.4.5.4 Provision of fulfilment services, order consolidation, merge in transit activities and order call off.
 - 4.4.5.5 Provision of all packaging and consumables necessary to fulfil the Service
 - 4.4.5.6 Provision of all resources and material handling equipment necessary to fulfil the Service.
- 4.4.6 The Suppliers shall be required to provide a range of storage durations that the Buyer may stipulate during the Call-Off Award Procedure.
- 4.4.7 Suppliers shall be required to provide a range of put away, pick and process times as the Buyer stipulates during the Call-Off Award Procedure.
- 4.4.8 Suppliers shall be required to provide zero / low emission premises, vehicles and/or methods of operation.
- 4.4.9 The Supplier shall be required to provide auditable, inventorial, item and asset tracking capabilities which as a minimum would require key stage reporting mechanisms during processing, any transfer and / or storage of items or assets whilst in the Supplier's possession.
- 4.4.10 Suppliers shall be able to provide packaging and goods / material handling equipment necessary to fulfil the Deliverables.

4.5 Lot 2 Logistics – Warehousing and Storage (Non - Mandatory).

- 4.5.1 This section provides details of the Non Mandatory Deliverables set out in Section 2.2 of this Framework Schedule 1 that Suppliers appointed to each Lot might be requested to deliver where Suppliers have the capability to provide such Deliverables. If a Supplier does not have the necessary capability, infrastructure, capacity, tools or know how to deliver the Non Mandatory Services this alone shall not exclude the Supplier from the Lot provided that the Mandatory Services set out in Section 4.4 of the Schedule can be delivered.

4.5.2 The additional Deliverables detailed under this Lot 2 shall be delivered according to the Buyer's requirements and may include the following:

- 4.5.2.1 Provision of specially designed, purpose fitted premises which may include, but not be limited to temporary or semi-permanent structures.
- 4.5.2.2 Provision of Warehouse and Storage area design, fit outs and where required, premises acquisition.
- 4.5.2.3 Provision of forward stock locations.
- 4.5.2.4 The capability to develop or manage Urban Consolidation centres and satellite locations.
- 4.5.2.5 Provision of Customs Clearance Services.
- 4.5.2.6 The Capability to effectively manage third party supply chains.
- 4.5.2.7 Provision of temperature and environmental monitoring and control systems.
- 4.5.2.8 Provision of specialist handling equipment that may include, but not be limited to, cranes, shipping container cranes and heavy lift forklift trucks.
- 4.5.2.9 Provision of product assembly, product rework and processing.
- 4.5.2.10 Twenty four (24) hours, seven (7) days per week, three hundred and sixty-five (365) days per year operational availability.
- 4.5.2.11 Capability to securely store High Risk/Hi Value (HR / HV) items which may include, but is not limited to, electronics, gems, bullion, fine art, cash, indecent and obscene materials, tobacco, alcohol, counterfeit items and seized goods.
- 4.5.2.12 Capability to securely store dangerous goods which may include, but is not limited to, flammable materials, explosive materials, radioactive material, firearms, ammunition, weapons and illegal drugs.
- 4.5.2.13 Capability to securely store bulk liquids, gases and solids (including flammables).
- 4.5.2.14 Capability to securely store foodstuffs, perishables and products of animal origin.
- 4.5.2.15 Provision of web based customer interfaces and IT system integrations.
- 4.5.2.16 Enhanced, auditable item, asset and warehouse management systems and tracking capabilities which may include, but is not limited to, real time Global Positioning Systems (GPS), continuous monitoring, whole life audit trail, and the ability to proactively notify of events in real time through multiple media platforms.
- 4.5.2.17 Provision of distribution planning software.

4.6 Lot 3 Waste Logistics, Recycling, Disposal and Destruction (Mandatory)

4.6.2 The Deliverables detailed under this Lot 3 shall be delivered according to the Buyer's requirements and may include the following infrastructures (or combination thereof) to be put in place to enable the Lot Deliverables:

- General User Shared Network(s);
- Sector Specific Restricted User Network(s);
- Buyer Specific Network(s);

4.6.3 Suppliers shall be required to provide services to Buyers wishing to procure

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- transportation of waste and waste related services.
- 4.6.4 Suppliers shall be required to provide collection and delivery services via road transportation through the deployment of fit for purpose vehicles that may include, but is not limited to, lorries, vans, motorcycles, bicycles and any other appropriate means of transportation as determined by the Buyer during the Call-Off Award Procedure.
- 4.6.5 The Supplier shall be required to collect and transport any size, weight or quantity of items. Items may include but will not be limited to documents, cartons, pallets, shipping containers and irregularly shaped items.
- 4.6.6 Buyer requirements may include but will not be limited to:
- 4.6.6.1 Collection of waste material from origin, e.g., wholesaler, manufacturer, storage, field operations, laboratory and delivery to point of storage or processor.
- 4.6.6.2 Collection of waste material from end Buyer / user and delivery to point of storage or processor.
- 4.6.7 Suppliers shall be expected to provide a range of delivery speeds and will provide time and / or day definite collection and delivery Services as stipulated by the Buyer during the Call-Off Award Procedure. The precise service times required to fulfil the Service will be defined by the Buyer during the Call-Off Award Procedure.
- 4.6.8 The Buyer shall define all collection and delivery instructions including any additional service requirements, restrictions or limitations, the Supplier shall ensure they are aware of it in order to successfully undertake the Service during the Call Off Award Procedure.
- 4.6.9 The Supplier should ensure that collections and deliveries can be scheduled and/or ad-hoc. The Buyer will determine this during the Call-Off Procedure.
- 4.6.10 The Supplier shall provide the resources and handling equipment required to effect both collection and delivery.
- 4.6.11 The Supplier shall be able to provide flexible capacity that may increase or decrease as volume dictates. Parameters will be defined by the Buyer during the Call Off Award Procedure.
- 4.6.12 The Supplier shall be required to provide auditable item, asset and / or vehicle tracking capabilities which as a minimum would require key stage reporting mechanisms during transportation, and any transfer / temporary storage of items, assets or vehicles in transit.
- 4.6.13 Suppliers shall, at the request of the Buyer, provide evidence of collection and delivery. The exact details the Buyer requires to be evidenced at collection and delivery will be determined by the Buyer during the Call-Off Award Procedure.
- 4.6.14 The Supplier shall hold the necessary waste carriers licence(s) and ensure full compliance with all regulatory requirements pertaining to the country of operation.
- 4.6.15 The Supplier shall if required to transport waste subject to and in compliance with, prevailing WEEE regulations.

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- 4.6.16 The Supplier shall be able to provide evidence of recycling, disposal and destruction in accordance with the Buyers' requirements.
- 4.6.17 The Supplier shall provide project management and planning services.
- 4.6.18 Suppliers shall be able to provide zero/low emission vehicles and/or methods of operation.

4.7 Lot 3 Waste Logistics, Recycling, Disposal and Destruction (Non Mandatory).

- 4.7.1 This section provides details of the Non Mandatory Deliverables set out in Section 2.2 of this Framework Schedule 1 that Suppliers appointed to their each Lot might be requested to deliver where Suppliers have the capability to provide such Deliverables. If a Supplier does not have the necessary capability, infrastructure, capacity, tools or know how to deliver the Non Mandatory Deliverables this alone shall not exclude the Supplier from the Lot provided that the Mandatory Deliverables set out in Section 4.6 of the Schedule can be delivered.
- 4.7.2 The additional Deliverables detailed under this Lot 3 shall be delivered according to the Buyer's requirements and may include the following:
 - 4.7.2.1 Provision of domestic and international Multimodal distribution that may include, but not be limited to, road, rail, river, maritime and air solutions. This may include but not be limited to, chartering aircraft, marine vessels and rail freight capacity.
 - 4.7.2.2 Provision of customs clearance, ground handling and document control services.
 - 4.7.2.3 Temporary storage of waste material at the Supplier's premises or that of its subcontractors.
 - 4.7.2.4 Transportation of sensitive, confidential and High Risk/High Value waste which may include, but is not limited to, electronics, gems, bullion, fine art, cash, indecent and obscene materials, tobacco, alcohol, counterfeit items and seized goods.
 - 4.7.2.5 Transportation of dangerous, hazardous waste which may include, but is not limited to, clinical waste, radioactive material, flammable material, explosives and firearms.
 - 4.7.2.6 Transportation of waste products of animal and vegetable origin.
 - 4.7.2.7 Provision of temperature and environment controlled and monitored vehicles and packaging.
 - 4.7.2.8 Provision of dual driver and covert/overt escorting.
 - 4.7.2.9 Provision of secure, certified destruction.
 - 4.7.2.10 Provision of secure, certified disposal.
 - 4.7.2.11 Provision of secure, certified recycling.
 - 4.7.2.12 Sale of, or acquisition of, assets including the end to end payment processing.
 - 4.7.2.13 Waste management consultancy services.
 - 4.7.2.14 Provision of, including management of and swap out of, recycling and /or waste containers and receptacles.
 - 4.7.2.15 Twenty four (24) hours, seven (7) days per week, three hundred and sixty-five (365) days per year operational availability.
 - 4.7.2.16 Web based customer interfaces and IT system integrations.

- 4.7.2.17 Enhanced, auditable item, asset and / or vehicle tracking capabilities which may include, but is not limited to, real time Global Positioning Systems (GPS), continuous monitoring, whole life audit trail, and the ability to proactively notify of events in real time through multiple media platforms.

4.8 Lot 4 Removal and Relocation Services (Mandatory)

- 4.8.1 The Deliverables detailed under this Lot 4 shall be delivered according to the Buyer's requirements and shall include the following infrastructures (or combination thereof) to be put in place to enable the Lot Deliverables;
- General User Shared Network(s);
 - Sector Specific Restricted User Network(s);
 - Buyer Specific Network(s);
- 4.8.2 Suppliers shall be required to provide Deliverables to Buyers wishing to procure removal, relocation and related services.
- 4.8.3 Suppliers shall be required to provide collection and delivery services via road transportation through the deployment of fit for purpose vehicles that may include, but is not limited to, lorries, vans and any other appropriate means of transportation as the Buyer may determine during the Call-Off Award Procedure.
- 4.8.4 The Supplier shall be required to collect and transport any size, weight or quantity of items. Items may include but will not be limited to documents, cartons, pallets, furniture, IT equipment and irregularly shaped items.
- 4.8.5 The Supplier shall be required to provide a range of storage durations that the Buyer may stipulate during the Call Off procedure.
- 4.8.6 Buyer requirements may include but will not be limited to:
- 4.8.6.1 Collection of assets from origin, e.g., wholesaler, manufacturer and delivery to point of storage.
 - 4.8.6.2 Collection of assets from origin, e.g., wholesaler, manufacturer and delivery to Buyer or end user.
 - 4.8.6.3 Collection of assets from point of storage and delivery to Buyer or end user.
 - 4.8.6.4 Collection of assets from point of storage and delivery to wholesaler, manufacturer.
 - 4.8.6.5 Collection of assets from Buyer or end user and delivery to point of storage
 - 4.8.6.6 Collection of assets from Buyer or end user and delivery to point of Buyer's stated destination.
 - 4.8.6.7 Collection of assets from Buyer or end user and delivery to processor locations, e.g., recycling agent, destruction agent, waste processor, re-processor and auction houses.
- 4.8.7 Suppliers shall be expected to provide a range of delivery speeds and will provide time and / or day definite collection and delivery Services as stipulated by the Buyer during the Call-Off Award Procedure. The precise service times required to fulfil the Service will be defined by the Buyer during the Call-Off procedure.
- 4.8.8 The Buyer shall define all collection and delivery instructions including any additional requirements, restrictions or limitations that the Supplier will need

to be made aware of in order to successfully undertake the Deliverables during the Call Off Award Procedure.

- 4.8.9 The Supplier should ensure that collections and deliveries can be scheduled and/or ad-hoc. The Buyer will determine this during the Call-Off Award Procedure.
- 4.8.10 The Supplier shall provide the labour and resources required to effect both collection, delivery and where relevant, installation and de-installation. This may include but is not limited to the provision of qualified engineers and fitters.
- 4.8.11 The Supplier shall be able to provide all packaging and goods / material handling equipment necessary to fulfil the Deliverables.
- 4.8.12 The Supplier shall be required to provide auditable item, asset and / or vehicle tracking capabilities which as a minimum would require key stage reporting mechanisms during transportation, and any transfer / temporary storage of items, assets or vehicles in transit.
- 4.8.13 Suppliers at the request of the Buyer, shall provide evidence of collection and delivery. The exact details the Buyer requires to be evidenced at collection and delivery will be determined by the Buyer during the Call-Off Award Procedure..
- 4.8.14 The Supplier shall hold, where required, the necessary waste carriers licence(s) and ensure full compliance with all regulatory requirements pertaining to the country of operation.
- 4.8.15 The Supplier shall provide evidence of recycling, disposal and destruction in accordance with the Buyers' requirements.
- 4.8.16 Suppliers shall provide zero/low emission vehicles and/or methods of operation.
- 4.8.17 The Supplier shall provide project management and planning services.

4.9 Lot 4 (Non Mandatory).

- 4.9.1 This section provides details of the Non Mandatory Deliverables set out in Section 2.2 of this Framework Schedule 1 that Suppliers appointed to each Lot might be requested to deliver where Suppliers have the capability to provide such Deliverables. If a Supplier does not have the necessary capability, infrastructure, capacity, tools or know how to deliver the Non Mandatory Deliverables this alone shall not exclude the Supplier from the Lot provided that the Mandatory Deliverables set out in Section 4.8 of the Schedule can be delivered.
- 4.9.2 The additional Deliverables detailed under this Lot 4 shall be delivered according to the Buyer's requirements and may include the following:
 - 4.9.2.1 Provision of domestic and international Multimodal distribution that may include, but not be limited to, road, rail, river, maritime and air solutions. Provision of domestic and international Groupage Services.
 - 4.9.2.2 Provision of domestic and international Freight Forwarding

Services which may include but not be limited to, chartering aircraft, marine vessels and rail freight capacity.

- 4.9.2.3 Provision of customs clearance and ground handling services.
- 4.9.2.4 Transportation and storage of sensitive, confidential and High Risk/High Value assets which may include, but is not limited to, laboratory equipment, documents and electronics.
- 4.9.2.5 Relocation of sensitive, high value laboratory and scientific equipment that may require collecting and delivering to and from floors within buildings, specialist handling, specialist handling equipment, appropriate packaging and specialist vehicles e.g., air ride suspension.
- 4.9.2.6 Transportation of dangerous, hazardous assets which may include, but is not limited to radioactive material, flammable material, explosives and firearms.
- 4.9.2.7 Provision of temperature and environment controlled and monitored vehicles and packaging.
- 4.9.2.8 Provision of dual driver and covert/overt escorting.
- 4.9.2.9 Provision of secure, certified destruction.
- 4.9.2.10 Provision of secure, certified disposal.
- 4.9.2.11 Provision of secure, certified recycling.
- 4.9.2.12 Provision of Installation and de-installation of IT equipment and software;
- 4.9.2.13 Sale of, or acquisition of, assets including the end to end payment processing.
- 4.9.2.14 Twenty four (24) hours, seven (7) days per week, three hundred and sixty-five (365) days per year operational availability.
- 4.9.2.15 The ability to undertake cosmetic and minor refurbishments of premises which may include, but is not limited to, painting and decorating, partitioning, utility supply reconfiguration and reinstallation of lighting.
- 4.9.2.16 Web based customer interfaces and IT system integrations.
- 4.9.2.17 Enhanced, auditable item, asset and / or vehicle tracking capabilities which may include, but is not limited to, real time Global Positioning Systems (GPS), continuous monitoring, whole life audit trail, and the ability to proactively notify of events in real time through multiple media platforms.

4.10 Lot 5 Vehicle, Plant and Industrial Equipment – Transportation and Storage (Mandatory).

4.10.1 **The Services detailed under this Lot 5 shall be delivered according to the Buyer's requirements and may include the following infrastructures (or combination thereof) to be put in place to enable the Lot Deliverables;**

- General User Shared Network(s) and Facilities;
- Sector Specific Restricted User Network(s) and Facilities;
- Buyer Specific Network(s) and Facilities.

4.10.2 Suppliers shall be required to provide collection, delivery and storage services via road transportation through the provision of lorries, vans, and any other appropriate means of transportation as the Buyer may determine during the Call-Off Procedure.

4.10.3 The Supplier shall be required to transport and store any size, weight or quantity of items. Items may include but will not be limited to vehicles, industrial plant, machinery, parts and components, agricultural equipment, aircraft, and maritime vessels, military equipment, cartons, pallets, cages, sea containers and heavy, irregularly shaped assets.

4.10.4 Buyer requirements may include but will not be limited to:

- 4.10.4.1 Collection of assets from origin, e.g., wholesaler, manufacturer and delivery to point of storage or processor.
- 4.10.4.2 Collection of assets from origin, e.g., wholesaler, manufacturer, and delivery to end Buyer / user.
- 4.10.4.3 Collection from point of storage, processor, and delivery to end Buyer / user.
- 4.10.4.4 Collection of assets from point of storage, processor, and delivery to origin, e.g., wholesaler, manufacturer.
- 4.10.4.5 Collection of assets from end Buyer / user and delivery to point of storage or processor.
- 4.10.4.6 Collection of assets from end Buyer / user and delivery to origin, e.g., wholesaler, manufacturer.
- 4.10.4.7 Collection from, and delivery to, Buyer locations.

4.10.5 Suppliers shall be expected to provide a range of delivery speeds and will provide time and / or day definite collection and delivery Services as stipulated by the Buyer during the Call-Off Award Procedure. The precise service times required to fulfil the Service will be defined by the Buyer during the Call-Off Award Procedure.

4.10.6 The Buyer shall define all collection and delivery instructions including any additional service requirements, restrictions or limitations that the Supplier will need to be made aware of in order to successfully undertake the Service during the Call Off Award Procedure.

4.10.7 The Supplier should ensure that collections and deliveries can be scheduled and/or ad-hoc. The Buyer will determine this during the Call-Off Award Procedure

4.10.8 Suppliers shall provide suitable methods of transportation required to fulfil the Deliverables. This may include but is not limited to, vehicle transporters and

recovery vehicles.

- 4.10.9 Suppliers shall provide the handling equipment required to effect both collection and delivery. This may include but is not limited to, forklift trucks, crane lorries, slide bed recovery vehicles, tow trucks, vehicle transporters and immobilisation devices.
- 4.10.10 Suppliers shall also be required, if requested to provide the means to seize, detain and immobilise vehicles, plant and equipment as directed by the Buyer.
- 4.10.11 Suppliers shall also be required, if requested, to provide the means to restore seized, detained or release immobilised vehicles to the owner of the vehicle or their agent as directed by the Buyer.
- 4.10.12 Suppliers shall provide all of the resources and labour required to fulfil the Service. This may include but is not limited to qualified engineers and fitters.
- 4.10.13 Suppliers shall be required to securely store and manage assets at their own premises.
- 4.10.14 Suppliers shall be required to provide management, operational management, security and facilities management at Buyer's premises.
- 4.10.15 Suppliers shall be required to provide project and planning management.
- 4.10.16 Suppliers shall be required to provide overt and covert escorting of assets in transit.
- 4.10.17 If required by the Buyer during the Call Off Award Procedure the Supplier shall have the necessary means, equipment and know how to secure, immobilise or impound vehicles and equipment. As part of this service the Supplier may be requested to construct/maintain a chain of evidence which may include, but is not limited to, completion of vehicle condition reports, written statements and photographing the vehicle in situ. In addition, Suppliers may be required to take secure custody, document and keep safe the personal effects of any drivers or crew whose vehicle has been detailed, seized or impounded.
- 4.10.18 If required by the Buyer during the Call Off Award Procedure the Supplier shall have the necessary means, equipment and know how to release immobilised or impounded vehicles and equipment. As part of this service the Supplier may be requested to construct/maintain a chain of evidence which may include, but is not limited to, completion of vehicle condition reports, written statements and photographing the vehicle in situ. In addition, Suppliers may be required to document and securely return the personal effects of any drivers or crew whose vehicle has been detailed, seized or impounded.
- 4.10.19 Suppliers, their staff, subcontractor staff and their contractors may be required to provide written statements, evidence or where required to, attend legal proceedings as required to inform any enquiry, investigation or legal process to provide unbiased evidential facts.
- 4.10.20 Suppliers shall be required to provide auditable item, asset and / or vehicle tracking capabilities which as a minimum would require key stage reporting mechanisms during transportation, any transfer and / or storage of items or assets.

- 4.10.21 Suppliers shall be at the request of the Buyer provide evidence of collection and delivery. The exact details the Buyer requires to be evidenced at collection and delivery will be determined by the Buyer during the Call-Off Award Procedure stage.

4.11 Lot 5 Vehicle, Plant and Industrial Equipment – Transportation and Storage (Non - Mandatory).

- 4.11.1. This section provides details of the Non Mandatory Services set out in Section 2.2 of this Framework Schedule 1 that Suppliers appointed to each Lot might be requested to deliver where Suppliers have the capability to provide such Services. If a Supplier does not have the necessary capability, infrastructure, capacity, tools or know how to deliver the Non Mandatory Services this alone shall not exclude the Supplier from the Lot provided that the Mandatory Services set out in Section 4.10 of the Schedule can be delivered.

- 4.11.2. The additional Services detailed under this Lot 5 shall be delivered according to the Buyer's requirements and may include the following:

- 4.11.2.1 Provision of domestic and international Multimodal distribution that may include, but not be limited to, road, rail, river, maritime and air solutions.
- 4.11.2.2 Provision of domestic and international Groupage Services.
- 4.11.2.3 Provision of domestic and international Freight Forwarding Services which may include but not be limited to, chartering aircraft, marine vessels and rail freight capacity.
- 4.11.2.4 .
- 4.11.2.5 Transportation and handling of Shipping Containers.
- 4.11.2.6 Provision of Customs Clearance Services.
- 4.11.2.7 Provision of zero / low emission vehicles.
- 4.11.2.8 Capability to manage third party supply chains including but not limited to, hauliers, vehicle recovery agents and specialist engineering contractors.
- 4.11.2.9 Provision of 'Stand By' and contingency transportation and storage capacity.
- 4.11.2.10 Twenty four (24) hours, seven (7) days per week, three hundred and sixty-five (365) days per year operational availability.
- 4.11.2.11 Capability to securely transport dangerous goods which may include, but is not limited to, flammable materials, explosive materials, radioactive material, firearms, ammunition, and weapons.
- 4.11.2.12 Transportation of bulk liquids, gases and solids (including flammables).
- 4.11.2.13 Transportation and storage of temperature controlled assets.
- 4.11.2.14 The ability to manage and transport heavy, awkward and abnormal loads (including Special Types General Order - Category 1, Category 2 and Category 3).
- 4.11.2.15 Web based customer interfaces and IT system integrations.
- 4.11.2.16 Enhanced, auditable item, inventory management, warehouse management, asset and / or vehicle tracking capabilities and systems which may include, but is not limited to, real time Global Positioning Systems (GPS), continuous monitoring, whole life audit trail, and the ability to proactively notify of events

in real time through multiple media platforms.

4.11.2.17 Sale of, or acquisition of, assets including the end to end payment processing. This may include sale by Public Auction.

4.12 Lot 6 Construction Logistics – Transportation and Storage (Mandatory).

4.12.1. The Services detailed under this Lot 6 shall be delivered according to the Buyer's requirements and may include the following infrastructures (or combination thereof) to be put in place to enable the Lot Deliverables

- General User Shared Network(s) and Facilities;
- Sector Specific Restricted User Network(s) and Facilities;
- Buyer Specific Network(s) and Facilities;

4.12.2. Suppliers shall be required to provide services to Buyers wishing to procure the transportation, storage and management of construction materials and related services.

4.12.3. Suppliers shall be required to provide Collection, Delivery and Storage services through the deployment of fit for purpose vehicles and premises that may include, but is not limited to, lorries, vans, and any other appropriate means of transportation together with storage which may include, but not be limited to, 'Lay Down' facilities, and temporary or semi-permanent structures as the Buyer may determine during the Call-Off Award Procedure.

4.12.4. The Supplier shall be required to transport and store any size, weight or quantity of items. Items may include but will not be limited to bulk building materials, electrical components, pipes, formed concrete, bulk aggregates, timber, cartons, pallets, furniture, IT equipment, waste material, fluids, gases, construction tools and plant, and irregularly shaped items.

4.12.5. Buyer requirements may include but will not be limited to:

- 4.12.5.1 Collection of assets from origin, e.g., wholesaler, manufacturer and delivery to point of storage.
- 4.12.5.2 Collection of assets from origin, e.g., wholesaler, manufacturer and delivery to Buyer or end user.
- 4.12.5.3 Collection of assets from point of storage and delivery to Buyer or end user.
- 4.12.5.4 Collection of assets from point of storage and delivery to wholesaler, manufacturer.
- 4.12.5.5 Collection of assets from Buyer or end user and delivery to point of storage
- 4.12.5.6 Collection of assets from Buyer or end user and delivery to point of Buyer's stated destination.
- 4.12.5.7 Collection of assets from Buyer or end user and delivery to processor locations, e.g., recycling agent, destruction agent, waste processor, re-processor and auction houses.

4.12.6. Suppliers shall be expected to provide a range of Service speeds and will provide time and / or day definite collection and delivery item pick and call off speeds, and any storage durations that the Buyer may stipulate during the Call-Off Award Procedure. The precise service times required to fulfil the Service will be defined by the Buyer during the Call-Off Award Procedure.

4.12.7. The Buyer shall define all collection, delivery and storage instructions including any additional service requirements, restrictions or limitations that the Supplier will need to be made aware of in order to successfully undertake the Service during the Call Off Award Procedure.

- 4.12.8. The Supplier should ensure that collections and deliveries can be scheduled and/or ad-hoc. The Buyer will determine this during the Call-Off Award Procedure.
- 4.12.9. Suppliers shall be required to securely store and manage assets at their own premises.
- 4.12.10. Suppliers shall be required, if requested to provide management, operational management, security and facilities management at Buyer's premises.
- 4.12.11. The Supplier shall provide the labour and resources required to effect both Collection, Delivery and storage, and where relevant, installation and de-installation. This may include but is not limited to the provision of qualified engineers, fitters, Marshalls, site agents and banksmen.
- 4.12.12. The Supplier shall be able to provide all packaging and goods / material handling equipment and storage vessels and areas as necessary to fulfil the Service.
- 4.12.13. Suppliers shall be able to provide zero/low emission vehicles and/or methods of operation.
- 4.12.14. The Supplier shall be required to provide auditable, inventorial, item, asset and / or vehicle tracking capabilities which as a minimum would require key stage reporting mechanisms during transportation, any transfer and / or storage of items or assets.
- 4.12.15. Suppliers shall be at the request of the Buyer provide evidence of collection, delivery storage and asset control. The exact details the Buyer requires to be evidenced at collection and delivery will be determined by the Buyer during the Call Off Award Procedure.
- 4.12.16. The Supplier shall hold, where required, the necessary waste carriers licence(s) and ensure full compliance with all regulatory requirements pertaining to the country of operation.
- 4.12.17. The Supplier shall be able to provide on waste management services and temporary storage at the Buyers' sites. Waste may include but not be limited to, metals, plastics, liquids, oils, chemicals and wood.
- 4.12.18. The Supplier shall be required to transport dangerous goods including but not limited to, pressured and volatile/explosive gases, canisters and flammables.
- 4.12.19. The Supplier shall be able to provide evidence of recycling, disposal and destruction in accordance with the Buyers' requirements.
- 4.12.20. The Supplier shall provide project management and planning services.

4.13 Lot 6 Construction Logistics – Transportation and Storage (Non Mandatory).

- 4.13.1 This section provides details of the Non Mandatory Services set out in Section 2.2 of this Framework Schedule 1 that Suppliers appointed to each Lot might be requested to deliver where Suppliers have the capability to provide such Services. If a Supplier does not have the necessary capability, infrastructure, capacity, tools or know how to deliver the Non Mandatory Services this alone shall not exclude the Supplier from the Lot provided that the Mandatory Services set out in Section 4.12 of the Schedule can be delivered.
- 4.13.2 The additional Services detailed under this Lot 6 shall be delivered according to the Buyer's requirements and may include the following:
 - 4.13.2.1 Provision of domestic and international Multimodal distribution that may include, but not be limited to, road, rail, river, maritime and air solutions.
 - 4.13.2.2 Provision of domestic and international Groupage Services.

- 4.13.2.3 Provision of domestic and international Freight which may include but not be limited to, chartering aircraft, marine vessels and rail freight capacity.
- 4.13.2.4 Forwarding Services.
- 4.13.2.5 Provision of Customs Clearance Services and ground handling services.
- 4.13.2.6 Provision of zero/low emission vehicles.
- 4.13.2.7 Site 'Set Up'.
- 4.13.2.8 Implementation of Health and Safety management systems and Installation of Health and Safety equipment.
- 4.13.2.9 Provision of facilities management, site security and traffic management.
- 4.13.2.10 Installation and management of vertical lifting equipment which may include but is not limited to, cranes and hoists.
- 4.13.2.11 Installation and de-installation of industrial plant.
- 4.13.2.12 The ability to manage and transport heavy, awkward and abnormal loads (including Special Types General Order-Category 1, Category 2 and Category 3).
- 4.13.2.13 Management of third party supply chains.
- 4.13.2.14 Sale of, or acquisition of, assets including the end to end payment processing.
- 4.13.2.15 Twenty four (24) hours, seven (7) days per week, three hundred and sixty-five (365) days per year operational availability.
- 4.13.2.16 Web based customer interfaces and IT system integrations.
- 4.13.2.17 Enhanced, auditable item, inventorial, asset and / or vehicle tracking capabilities which may include, but is not limited to, real time Global Positioning Systems (GPS), continuous monitoring, whole life audit trail, and the ability to proactively notify of events in real time through multiple media platforms.

4.13 4.14 Lot 7 Healthcare Logistics – Transportation and Storage (Mandatory).

- 4.14.1 The Services detailed under this Lot 7 shall be delivered according to the Buyer's requirements and may include the following infrastructures (or combination thereof) to be put in place to enable the Lot Deliverables:
 - General User Shared Network(s) and Facilities;
 - Sector Specific Restricted User Network(s) and Facilities;
 - Buyer Specific Network(s) and Facilities;
- 4.14.2 Supplier shall be required to provide services to Buyers wishing to procure the transportation, storage and management of healthcare material protective equipment, healthcare equipment and related services.
- 4.14.3 Supplier shall be required to provide collection, delivery and storage services through the deployment of fit for purpose vehicles and premises that may include, but is not limited to, lorries, vans, motorcycles, cycles and any other appropriate means of transportation together with storage facilities as the Buyer may determine during the Call-Off Procedure.
- 4.14.4 The Supplier shall be required to transport and store any size, weight or quantity of items. Items may include but will not be limited to pharmaceuticals, blood, tissue, biological samples, healthcare materials, medical devices,

pandemic/epidemic stocks, medical equipment, surgical instruments, medical records, clinical waste, pads, mattresses and other healthcare related items. Buyer requirements may include but will not be limited to:

- 4.14.4.1 Collection of assets from origin, e.g., wholesaler, manufacturer and delivery to point of storage.
 - 4.14.4.2 Collection of assets from origin, e.g., wholesaler, manufacturer and delivery to Buyer or end user.
 - 4.14.4.3 Collection of assets from point of storage and delivery to Buyer or end user.
 - 4.14.4.4 Collection of assets from point of storage and delivery to wholesaler, manufacturer.
 - 4.14.4.5 Collection of assets from Buyer or end user and delivery to point of storage
 - 4.14.4.6 Collection of assets from Buyer or end user and delivery to point of Buyer's stated destination.
 - 4.14.4.7 Collection of assets from Buyer or end user and delivery to processor locations, e.g., recycling agent, destruction agent, waste processor or re-processor.
- 4.14.4 Suppliers shall be expected to provide a range of Service speeds and will provide time and / or day definite collection and delivery, item pick and call off speeds, and any storage durations that the Buyer may stipulate at Call-Off stage. The precise service times required to fulfil the Service will be defined by the Buyer during the Call-Off Procedure.
- 4.14.5 Suppliers shall be required to securely store and manage assets at their own premises.
- 4.14.6 Suppliers shall be able to provide fulfilment services, assembly of diagnostic tests and inserts such as guidance notes and return packaging, order consolidation, order call off and merge in transit capabilities.
- 4.14.7 The Buyer shall define all collection, delivery and storage instructions including any additional service requirements, restrictions or limitations that the Supplier will need to be made aware of in order to successfully undertake the Service during the Call Off Award Procedure.
- 4.14.8 The Supplier should ensure that collections and deliveries can be scheduled and/or ad-hoc. The Buyer will determine this during the Call-Off Procedure.
- 4.14.9 Provision of delivery to controlled and / or unmanned locations, e.g., residential addresses, nursing homes, surgeries, pharmacies, key access / PAC access sites and end service user premises. This may require the Supplier's staff or subcontractors to enter a property whilst an end service user is in residence.
- 4.14.10 Suppliers that may hold and supply medicinal products as part of any Buyer's business requirement shall hold a valid Medicines and Healthcare Products Regulatory Agency (MRHA) licence and be fully compliant with good distribution practice (Goods Distribution Practice) and have GDP certificates for the Supplier's operating locations.

<https://www.gov.uk/guidance/apply-for-manufacturer-or-wholesaler-of-medicines-licences>

Framework Schedule 1 (Specification)

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- 4.14.11 Where a Supplier may possess or supply controlled drugs domestically then the Supplier shall hold a valid Home Office controlled drugs domestic licence.

<https://www.gov.uk/guidance/controlled-drugs-domestic-licences>

- 4.14.12 Where a Supplier intends to import or export controlled drugs as part of a Buyer's business requirement then the Supplier must hold a valid Home Office controlled drugs import/export licence.

- 4.14.13 Suppliers that may store or distribute veterinary medicinal products as part of any Buyer's business requirement shall hold a valid Veterinary Medicines Directorate (VMD) licence and be fully compliant with good distribution practice (GDP) and pass regular GDP inspections of the Supplier's operating locations.

<https://www.gov.uk/guidance/apply-for-a-veterinary-medicine-wholesale-dealers-authorisation-wda>

- 4.14.14 The Supplier shall provide the labour and resources required to effect both collection, delivery and storage, and where relevant, installation and de-installation. This may include but is not limited to the provision of qualified engineers, technicians and fitters.

- 4.14.15 The Supplier shall be able to provide all packaging and goods / material handling equipment and storage vessels and areas as necessary to fulfil the Service.

- 4.14.16 Suppliers shall be able to provide zero/low emission vehicles and/or methods of operation.

- 4.14.17 The Supplier shall be required to provide auditable, inventorial, item, asset and / or vehicle tracking capabilities which as a minimum would require key stage reporting mechanisms during transportation, any transfer and / or storage of items or assets.

- 4.14.18 The Supplier, shall at the request of the Buyer provide evidence of collection, delivery storage and asset control. The exact details the Buyer requires to be evidenced at collection and delivery will be determined by the Buyer at Call-Off stage.

- 4.14.19 The Supplier shall be required to transport and store dangerous goods including, but not limited to, pressured and volatile/explosive gases, canisters, flammables, toxins, surgical items, biological hazards and radioactive material.

- 4.14.20 The Supplier shall be required to transport and store pharmaceuticals including controlled drugs.

- 4.14.21 The Supplier shall hold, where required, the necessary waste carriers licence(s) and ensure full compliance with all regulatory requirements pertaining to the country of operation.

- 4.14.22 The Supplier shall be able to provide evidence of recycling, disposal and destruction in accordance with the Buyers' requirements.

- 4.14.23 The Supplier shall provide project management and planning services.

4.15 Lot 7 Healthcare Logistics – Transportation and Storage (Non Mandatory).

4.15.1 This section provides details of the Non Mandatory Services set out in Section 2.2 of this Framework Schedule 1 that Suppliers appointed to each Lot might be requested to deliver where Suppliers have the capability to provide such Services. If a Supplier does not have the necessary capability, infrastructure, capacity, tools or know how to deliver the Non Mandatory Services this alone shall not exclude the Supplier from the Lot provided that the Mandatory Services set out in Section 4.14 of the Schedule can be delivered.

4.15.2 The additional Services detailed under this Lot 7 shall be delivered according to the Buyer's requirements and may include the following:

- 4.15.2.1 Provision of domestic and international Multimodal distribution that may include, but not be limited to, road, rail, river, maritime and air solutions. This may include but not be limited to, chartering aircraft, marine vessels and rail freight capacity.
- 4.15.2.2 Provision of domestic and international Groupage Services.
- 4.15.2.3 Provision of domestic and international Freight Forwarding Services.
- 4.15.2.4 Provision of Customs Clearance Services and ground handling services.
- 4.15.2.5 Provision of zero/low emission vehicles.
- 4.15.2.6 Provision of temperature and environment controlled and monitored vehicles and packaging.
- 4.15.2.7 Transportation of foodstuffs.
- 4.15.2.8 Suppliers may be required to provide management, operational management, security and facilities management at Buyer's premises.
- 4.15.2.9 Supplier may be required to supply and manage temporary structures for emergency use that may include but is not limited to tents or semi-permanent buildings.
- 4.15.2.10 Management of third party supply chains.
- 4.15.2.11 Twenty four (24) hours, seven (7) days per week, three hundred and sixty-five (365) days per year operational availability.
- 4.15.2.12 Web based customer interfaces and IT system integrations.
- 4.15.2.13 Enhanced, auditable item, inventorial, asset and / or vehicle tracking capabilities which may include, but is not limited to, real time Global Positioning Systems (GPS), continuous monitoring, whole life audit trail, and the ability to proactively notify of events in real time through multiple media platforms.

4.16 Lot 8 Logistics, Warehousing and Storage Solutions – Design and Support

Services (Introduction).

- 4.16.1 This Lot 8 is designed to enable innovation and transformation through deployment of leading edge technology, industry advancements, analytics and data management, and thought leadership. This is specifically targeted at, but not limited to, organisations that are able to provide some or all of the following:
- 4.16.1.1 4th/5th Party Logistical services;
 - 4.16.1.2 Logistics, Warehousing and Supply Chain consultancy;
 - 4.16.1.3 Logistics and Warehousing process re-engineering and re-modelling;
 - 4.16.1.4 Operational and system information evaluation and data analysis;
 - 4.16.1.5 Provision of Logistics related systems, planning tools, equipment, robotics, mechanical handling systems;
 - 4.16.1.6 Logistics and Warehousing brokerage, including but not limited to, chartering of aircraft, marine vessels and rail freight capacity;
 - 4.16.1.7 Customs clearance and document processing services.
- 4.16.2 The Supplier(s) appointed to Lot 8 shall be responsible for the provision of Services to Buyers wishing to procure the management and delivery of supply chain solutions, logistics consultancy, software and hardware development and installation, transformational projects, infrastructure design and development, and data management and analytics.
- 4.16.3 Suppliers may elect to bid for one or more Non Mandatory Services set out in Section 4.18 providing that any or all of the Mandatory Deliverables detailed in Section 4.17 are able to be delivered.
- 4.16.4 The Supplier shall be aware that in supplying Services under this Lot 8, there may be a requirement for the Supplier to work in collaboration with other third parties or incumbent suppliers nominated by the Buyer to maximise value for money and efficiency, deliver innovation and transformation, and optimise existing operations. Any such requirements will be defined by the Buyer during the Call Off Award Procedure.

4.17 Lot 8 Logistics, Warehousing and Storage Solutions – Design and Support Services (Mandatory)

- 4.17.1 Suppliers shall be required to provide services to Buyers wishing to procure solutions whereby Buyers' operational information and system data is gathered and analysed in order to inform and develop strategies and tangible delivery plans that will identify and realise process efficiency, innovation and reduced operating costs.
- 4.17.2 Suppliers shall be required to provide services to Buyers wishing to procure solutions whereby operational forecasting and planning systems can be

deployed in order to inform and develop process efficiencies and reduce operating costs.

- 4.17.3 Suppliers shall be required to provide services to Buyers wishing to procure unbiased thought leadership whereby innovation, technology and standardisation of process can be delivered through industry specific consultancy.
- 4.17.4 Suppliers shall provide the labour and resources required to deliver the Service. This may include but is not limited to the provision of qualified engineers, technicians, analysts, industry specialists, project managers and observers.
- 4.17.5 The Supplier shall hold, where required, the necessary licence(s) and ensure full compliance with all regulatory requirements pertaining to the country of operation.
- 4.17.6 The Supplier shall provide the project management and planning resources necessary to meet the Buyer's business requirement.

4.18 Lot 8 Logistics, Warehousing and Storage Solutions – Design and Support Services (Non Mandatory)

- 4.18.1 This section provides details of the Non Mandatory Services set out in Section 2.2 of this Framework Schedule 1 that Suppliers appointed to each Lot might be requested to deliver where Suppliers have the capability to provide such Services. If a Supplier does not have the necessary capability, infrastructure, capacity, tools or know how to deliver the Non Mandatory Services this alone shall not exclude the Supplier from the Lot provided that the Mandatory Services set out in Section 4.17 of the Schedule can be delivered.
- 4.18.2 The additional Services detailed under this Lot 8 shall be delivered according to the Buyer's requirements and shall include the following:
 - 4.18.2.1 Provision of supply chain integration, optimisation and resource management enabling effective end to logistical solutions to be developed and implemented.
 - 4.18.2.2 Management of all logistical and storage services (directly or via third party management), delivering a single interface between the Buyer and multiple third party service providers.
 - 4.18.2.3 Brokerage services providing access to storage and distribution capacity via third parties.
 - 4.18.2.4 Product procurement, product marketing, sale of assets, product cataloguing and marketing, and management of purchase to payment lifecycle.
 - 4.18.2.5 Development and / or integration of relevant Supplier / Buyer systems which may include e-fulfilment capability.
 - 4.18.2.6 Niche logistics consultancy which may include, but not be limited to, provision of resources, pre-tender data / information gathering and analysis, Buyer tender specification and design, tender evaluation and delivery of innovation and continuous improvement delivered through unbiased thought leadership.
 - 4.18.2.7 Design, development and fitment of warehouse / storage

facilities which shall include but not be limited to design, build or construction of racking systems, storage systems and mechanical handling systems.

4.18.2.8 Supply and manage temporary structures for emergency use that may include but is not limited to tents or semi-permanent buildings.

4.18.2.9 Development and deployment of automation, artificial intelligence, robotics, sequencing systems and digital modelling.