

Digital Inclusion and Support DPS scope overview

The Digital Inclusion and Support DPS has three filter systems and you can select as many or as few filters as you require.

Below is a breakdown of the main filters and any subfilters which might be included.

Filter one: Support Type

There are 3 different support types available to select, each has multiple sub-categories you can choose from to help you find suppliers who are able to deliver the services you require.

Support	Design	Delivery
<ul style="list-style-type: none"> - Other community, social and personal services - Training facilities - Training services - Staff training services - Computer-user familiarisation and training services - Computer-related services - Provision of services to the community - Training programme services - Vocational training services - Adult and other education services - Computer training services - Personal development training services - Social services - Office-support services (to include Telephone answering services) 	<ul style="list-style-type: none"> - Computer-user familiarisation and training services - Personal development training services - Computer-related services - Provision of services to the community - Staff training services - Adult and other education services - Training facilities - Computer training services - Training programme services - Vocational training services - Social services 	<ul style="list-style-type: none"> - Training programme services - Computer training services - Staff training services - Provision of services to the community - Computer-related services - Computer-user familiarisation and training services - Social services - Adult and other education services - Training services - Training facilities - Personal development training services

Filter two - Delivery Method

These filters focus on how the services you require will be delivered by the supplier.

In Person	Remote	Agent by proxy	Online	Coaching
<ul style="list-style-type: none"> - Face to face (service provider location) - Face to face (service user home) 	<ul style="list-style-type: none"> - On the telephone - Via webchat or equivalent 	<ul style="list-style-type: none"> - On the telephone - Via webchat or equivalent - Face to face (service provider location) - Face to face (service user home) 	<ul style="list-style-type: none"> - Online (service provider location) - Online (service user chosen location) 	<ul style="list-style-type: none"> - Face to face (service provider location) - Face to face (service user home) - On the telephone - Via webchat or equivalent

Filter three: Location

Finally you have the option to decide where you want the supplier to be based. You can do this by either a postcode search with a radius up to 40 miles, or by a full search across the United Kingdom

Postcode search	United Kingdom	Isle of Man	Channel Island	Gibraltar
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