



CORPORATE SOFTWARE SOLUTIONS

Framework Ref: RM1042

Start Date: 6 October 2014 **End Date:** 5 October 2017

Extension Option: 2 x 1 year extension periods (first option taken up)

OJEU Contract Notice: 2014/S 081-141622

OJEU Award Notice: Information can be found [here](#)

Scope

Corporate Software Solutions offers customers a straightforward route to purchase software and related services for core business applications. These services include design, development, installation and commissioning of systems, ongoing support and maintenance and some related business process services and goods.

All of the suppliers appointed to the agreement have been selected for their capability to supply these core business systems and/or associated services from a comprehensive range of products available that combine quality and value for money, through call-off orders awarded via further competition.

This document is intended to provide you with an overview of the agreement. Please refer to the full guidance and other documentation or contact the Crown Commercial Service / Pro5 for more information.

Who can use this agreement?

The agreement is available for use nationally by any public sector body in the UK including, but not limited to:

Local Government, Education, Fire & Rescue Services, Police Forces, Devolved Administrations, Health (i.e. NHS England, NHS Trusts), Central Government, Voluntary and Community organisations (i.e. Charities).

Benefits

- Lot structure developed with key customers
- Co-ordinated supplier relationship management activity with Pro5 buying organisations
- Tie-in to both central government and wider public sector ICT strategy
- Use of open book pricing to give increased transparency, particularly important for support and maintenance costs
- Pre-defined terms and conditions
- Guidance, support and advice from commercial professionals from CCS / Pro5

Further Help or Questions?

E: css@crowncommercial.gov.uk T: 0345 410 2222

E: IT.Services@ypo.co.uk T: Ian Summerscales 01924 885907 T: Richard Ulliyott 01924 836986

E: cbc-staff@hants.gov.uk W: www.hants.gov.uk/cbc

E: ICT@espo.org T: Angela Course 0116 2657946

E: enquiries@nepoportal.org T: Stephen Roberts 0191 261 3915



The agreement is split into seven lots:

Lot 1: Enterprise Resource Planning Software Solutions

Suppliers: 14

Lot 2: Finance IT Software Solutions

Suppliers: 14

Lot 3: Human Resources (HR) and Payroll Software Solutions

Suppliers: 13

Lot 4: Customer Relationship Management (CRM) Solutions

Suppliers: 12

Lot 5: Enterprise Content Management (ECM) Software Solutions

Suppliers: 12

Lot 6: Data Management and Reporting Systems (DMRS) Software Solutions

Suppliers: 16

Lot 7: Mobile Application Solutions

Suppliers: 14

More information including comprehensive guidance notes, terms and conditions and a supplier matrix are available on our agreement website [here](#).

Further Help or Questions?

E: css@crowncommercial.gov.uk T: 0345 410 2222

E: IT.Services@ypo.co.uk T: Ian Summerscales 01924 885907 T: Richard Ulliyott 01924 836986

E: cbc-staff@hants.gov.uk W: www.hants.gov.uk/cbc

E: ICT@espo.org T: Angela Course 0116 2657946

E: enquiries@nepoportal.org T: Stephen Roberts 0191 261 3915