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**United Kingdom-Liverpool: Building and facilities management services  
2014/S 167-297960**

**Contract notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

The Minister for the Cabinet Office acting through Crown Commercial Service  
9th Floor, The Capital, Old Hall Street  
For the attention of: RM1056 — Facilities Management Services Framework Agreement  
L3 9PP Liverpool  
UNITED KINGDOM  
Telephone: +44 3450103503  
E-mail: [supplier@ccs.gsi.gov.uk](mailto:supplier@ccs.gsi.gov.uk), [enablement@ccs.gsi.gov.uk](mailto:enablement@ccs.gsi.gov.uk)

**Internet address(es):**

General address of the contracting authority: <http://ccs.cabinetoffice.gov.uk>

Address of the buyer profile: <https://gpsesourcing.cabinetoffice.gov.uk>

**Further information can be obtained from:** The above mentioned contact point(s)

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:** The above mentioned contact point(s)

**Tenders or requests to participate must be sent to:** The above mentioned contact point(s)

**I.2) Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local sub-divisions

**I.3) Main activity**

Other: Public Procurement

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract by the contracting authority:**

Facilities Management Services

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 14: Building-cleaning services and property management services

Main site or location of works, place of delivery or of performance: Primarily in the UK with some limited requirements overseas.

NUTS code UK

**II.1.3) Information about a public contract, a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

**II.1.4) Information on framework agreement**

Framework agreement with several operators

maximum number of participants to the framework agreement envisaged: 30

**Duration of the framework agreement**

Duration in months: 48

**Estimated total value of purchases for the entire duration of the framework agreement**

Estimated value excluding VAT:

Range: between 1 320 000 000 and 4 080 000 000 GBP

**II.1.5) Short description of the contract or purchase(s)**

Crown Commercial Service as the Authority is putting in place a Pan Government Collaborative Framework Agreement for use by UK public sector bodies identified at VI.3 (and any future successors to these organisations), which include Central Government Departments and their Arm's Length Bodies and Agencies, Non Departmental Public Bodies, NHS bodies and Local Authorities.

The above Public Sector Bodies require a Framework Agreement that provides facilities management services.

The Framework Agreement covers the following Lots:

Lot 1 – Total Facilities Management

Lot 2 – Hard Facilities Management

Lot 3 – Soft Facilities Management

Crown Commercial Service (the Authority) reserves the right for an electronic auction to be held by Public Sector bodies during further competitions among the parties to the Framework Agreement(s).

**II.1.6) Common procurement vocabulary (CPV)**

79993000, 30192700, 45452000, 50300000, 50324200, 50334400, 50340000, 50413200, 50432000, 50514200, 50531200, 50532000, 50610000, 50700000, 50750000, 50800000, 50850000, 50883000, 51122000, 55300000, 55500000, 55520000, 55900000, 60120000, 64100000, 72253000, 72514300, 77211500, 77310000, 77313000, 79710000, 79992000, 79993100, 79995100, 85312110, 90500000, 90511400, 90700000, 90711100, 90900000, 90911000, 90919100, 90922000, 98310000

**II.1.7) Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): yes

**II.1.8) Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

**II.1.9) Information about variants**

Variants will be accepted: no

**II.2) Quantity or scope of the contract**

**II.2.1) Total quantity or scope:**

The Facilities Management Services Framework Agreement (RM1056) will allow Central Government departments, their Arms-Length Bodies (ALBs) and the wider public sector to utilise this Framework Agreement for the provision of facilities management services.

Government policy is to mandate that UK Central Government departments (save for the Department for Work and Pensions (DWP) and the Ministry of Defence (MoD)), executive agencies and non-departmental public bodies purchase the Services using this Framework Agreement. Please note that any Government policy mandating the use of the Framework Agreement will not confer an exclusive right to supply the Services on

Suppliers. The Government may change any aspect of its policy, including this mandate, at any time during the term of the Framework Agreement without incurring liability to Suppliers

The Framework Agreement consists of 3 Lots as follows:

Lot 1 – Total Facilities Management (please see Annex B: Lot No 1 for a list of services to be provided under Lot 1):

Lot 1 consists of a multi-supplier lot for a Total Facilities Management provision incorporating all facilities management services from maintenance and building fabric repairs to security, cleaning, catering and waste management all delivered by a single entity.

Lot 2 – Hard Facilities Management (please see Annex B: Lot No 2 for a list of services to be provided under Lot 2)

Lot 2 consists of a multi-supplier lot for a Hard Facilities Management provision incorporating maintenance and building fabric repairs, mechanical and electrical services and landscaping.

Lot 3 – Soft Facilities Management (please see Annex B: Lot No 3 for a list of services to be provided under Lot 3)

Lot 3 consists of a multi-supplier lot for a Soft Facilities Management provision incorporating catering, cleaning, security and waste management which support the day to day operation of an Affected Property.

Estimated value excluding VAT:

Range: between 1 320 000 000 and 4 080 000 000 GBP

#### II.2.2) **Information about options**

Options: no

#### II.2.3) **Information about renewals**

#### II.3) **Duration of the contract or time limit for completion**

#### **Information about lots**

Lot No: 1

Lot title: Total Facilities Management

##### 1) **Short description**

The Total Facilities Management Lot (Lot 1) of the Facilities Management Services Framework Agreement requires suppliers to provide and deliver an integrated multidisciplinary range of facilities management services, inclusive of hard and soft facilities management services.

##### 2) **Common procurement vocabulary (CPV)**

79993000, 90900000, 50750000, 79993100, 50340000, 79710000, 72253000, 90500000, 55900000, 77310000, 50532000, 50300000, 98310000, 50514200, 50413200, 50334400, 50324200, 50883000, 55300000, 50432000, 50531200, 50850000, 50800000, 50700000, 90511400, 77211500, 90700000, 77313000, 50610000, 72514300

##### 3) **Quantity or scope**

Services to be delivered under Lot 1 – Total Facilities Management shall include the following:

Audio Visual Equipment Maintenance, Barrier Control Maintenance, Building Fabric Maintenance, Building Management Systems, Cable Management (ICT Ad-Hoc), Catering Equipment Maintenance, Control of Asbestos, Environmental Cleaning – Ad hoc, External Fabric Maintenance, Fire Detection and Fire Fighting Systems, Handyman Service, Hard Landscaping Maintenance, High Voltage and Switchgear Maintenance, Lifts, Hoists and Conveyance Systems, Mechanical and Electrical Maintenance (M&E), Planned Maintenance, Portable Appliance

Testing, Reactive Maintenance, Re-lamping, Reservoirs, Ponds, River Walls and Water Features, Safety Film, Security, Access and Intruder Systems, Soft Landscape Maintenance, Spares and Consumables,

Standby Power Systems Maintenance, Statutory Inspections, Television Cabling, Tree Surgery, Ventilation and Air Conditioning systems, Water Hygiene, Clocks, Cut Flowers and Christmas Trees, New Works / Projects, Furniture Management, Internal Planting, Locksmith Services, Signage, Catering: Chilled Potable Water, Convenience Store, Residential Catering Service, Deli/Coffee Bar, Events and Functions, Full Service Restaurant, Hospitality and Meetings, Outside Catering, Trolley Service, Vending, Cleaning: Barrier Matting, Carpet Cleaning, Cleaning of Communication and Equipment Rooms, Deep Cleaning, External Cleaning, Housekeeping, IT Equipment Cleaning, Laboratories, Linen & Laundry, Pest Control, Reactive Cleaning, Routine Cleaning, Specialist Antique Cleaning, Telephone Sanitisation, Window Cleaning (External), Window Cleaning (Internal), General Requirements: Archiving (Off-Site), Archiving (On-Site), Childcare Facility, Condition Surveys, Courier Booking, Driver Service, First Aid and Medical Services, Flag Flying Service, Inspections, Compliance Plans and Risk Assessments, Internal Messenger Service, Journal, Magazine and Newspaper Supply, Mail Room Equipment, Mail Room Services, Management of Visitors and Passes, Move Management (Churn), Office Machinery Servicing and Maintenance, Porterage (ad hoc), Reception Service, Reprographics Service, Space Management, Sports and Leisure, Stationery Supply, Taxi Booking Service, Voice Announcement System, Security: CCTV / Alarm Monitoring, Control of Access & Security Passes, Emergency Response, Enhanced Security Requirements, Guarding Service, Key Holding, Lock up / Open Up of Affected Property, Patrols (Fixed Guarding), Patrols (Mobile), Reactive Guarding, Waste: Classified Waste, General Waste, Recycled Waste, Special or Hazardous Waste.

Estimated value excluding VAT:

Range: between 1 050 000 000 and 3 060 000 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**

Lot No: 2

Lot title: Hard Facilities Management

1) **Short description**

The Hard Facilities Management Lot (Lot 2) of the Facilities Management Services Framework Agreement requires suppliers to provide and deliver an integrated range of hard facilities management services.

2) **Common procurement vocabulary (CPV)**

50700000, 72514300, 50750000, 77313000, 50800000, 50514200, 50300000, 77211500, 50334400, 50700000, 50883000, 79993000, 72253000, 77310000, 50531200, 50432000, 50340000, 50532000, 50413200, 50850000, 50324200, 50610000

3) **Quantity or scope**

Services to be delivered under Lot 2 – Hard Facilities Management shall include the following:

Audio Visual Equipment Maintenance, Barrier Control Maintenance, Building Fabric Maintenance, Building Management Systems, Cable Management (ICT Ad Hoc), Catering Equipment Maintenance, Control of Asbestos, Environmental Cleaning – Ad Hoc, External Fabric Maintenance, Fire Detection and Fire Fighting Systems, Handyman Service, Hard Landscaping Maintenance, High Voltage and Switchgear Maintenance, Lifts, Hoists and Conveyance Systems, Mechanical and Electrical Maintenance (M&E), Planned Maintenance, Portable Appliance Testing, Reactive Maintenance, Re-lamping, Reservoirs, Ponds, River Walls and Water Features, Safety Film, Security, Access and Intruder Systems, Soft Landscape Maintenance, Spares and Consumables, Standby Power Systems Maintenance, Statutory Inspections, Television Cabling, Tree Surgery, Ventilation and Air

Conditioning Systems, Water Hygiene, Clocks, Cut Flowers and Christmas Trees, New Works/Projects, Furniture Management, Internal Planting, Locksmith Services, and Signage

Estimated value excluding VAT:

Range: between 110 000 000 and 500 000 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**

Lot No: 3

Lot title: Soft Facilities Management

1) **Short description**

The Soft Facilities Management Lot 3 (Lot 3) of the Facilities Management Services Framework Agreement requires suppliers to provide and deliver an integrated range of soft facilities management services.

2) **Common procurement vocabulary (CPV)**

79993100, 30192700, 79710000, 55520000, 60120000, 55300000, 72253000, 90511400, 45452000, 90900000, 51122000, 64100000, 90711100, 55900000, 90500000, 79992000, 79995100, 85312110, 90700000, 90919100, 90922000, 55500000, 90911000, 98310000

3) **Quantity or scope**

Services to be delivered under Lot 3 – Soft Facilities Management shall include the following:

Catering: Chilled Potable Water, Convenience Store, Residential

Catering Service, Deli/Coffee Bar, Events and Functions, Full Service Restaurant, Hospitality and Meetings, Outside Catering, Trolley Service, Vending, Cleaning: Barrier Matting, Carpet Cleaning,

Cleaning of Communication and Equipment rooms, Deep Cleaning, External Cleaning, Housekeeping, IT

Equipment Cleaning, Laboratories, Linen & Laundry, Pest Control, Reactive Cleaning, Routine Cleaning,

Specialist Antique Cleaning, Telephone Sanitisation, Window Cleaning (External), Window Cleaning (Internal),

General Requirements: Archiving (Off-Site), Archiving (On-Site), Childcare Facility, Condition Surveys, Courier

Booking, Driver Service, First Aid and Medical Services,

Flag Flying Service, Inspections, Compliance Plans and Risk Assessments, Internal Messenger Service,

Journal, Magazine and Newspaper Supply, Mail Room Equipment, Mail Room Services, Management of Visitors

and Passes, Move Management (Churn), Office Machinery Servicing and Maintenance, Portage (Ad Hoc),

Reception Service, Reprographics Service, Space Management, Sports and

Leisure, Stationery Supply, Taxi Booking Service, Voice Announcement System, Security: CCTV / Alarm

Monitoring, Control of Access & Security Passes, Emergency Response, Enhanced Security Requirements,

Guarding Service, Key Holding, Lock up / Open Up of Affected Property, Patrols (Fixed Guarding), Patrols

(Mobile), Reactive Guarding, Waste: Classified Waste, General Waste, Recycled Waste and Special or

Hazardous Waste

Estimated value excluding VAT:

Range: between 160 000 000 and 520 000 000 GBP

4) **Indication about different date for duration of contract or starting/completion**

5) **Additional information about lots**

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

Participants will be advised if this is necessary during the procurement. Parent company and/or other guarantees of performance and financial liability may be required by Crown Commercial Service if considered appropriate.

- III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them:**
- III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**  
No special legal form is required but if a Framework Agreement is awarded to a consortium, the Authority may require the consortium to form a legal entity before entering into the Framework Agreement
- III.1.4) **Other particular conditions**  
The performance of the contract is subject to particular conditions: no
- III.2) **Conditions for participation**
- III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers**  
Information and formalities necessary for evaluating if the requirements are met: Candidates will be assessed in accordance with Part 4 of the Public Contracts Regulations 2006, as amended (implementing Title II, Chapter V11, Section 2 of Directive 2004/18/EC), on the basis of information provided in response to an Invitation to Tender ('ITT').  
This procurement will be managed electronically via the Crown Commercial Service's e-Sourcing Suite. To participate in this procurement, participants must first be registered on the e-Sourcing Suite.  
If you have not yet registered on the eSourcing Suite, this can be done online at <https://gpsesourcing.cabinetoffice.gov.uk> by following the link 'Register for CCS eSourcing'. Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so. Full instructions for registration and use of the system can be found at <http://ccs.cabinetoffice.gov.uk/i-am-supplier/respond-tender>  
Once you have registered on the eSourcing Suite, a registered user can express an interest for a specific procurement. This is done by emailing [ExpressionOfInterest@ccs.gsi.gov.uk](mailto:ExpressionOfInterest@ccs.gsi.gov.uk).  
Your email must clearly state: the name and reference for the procurement (Facilities Management Services Framework Agreement, RM1056) you wish to register for; the name of the registered supplier; and the name and contact details for the registered individual sending the email. Crown Commercial Service will process the email and then enable the supplier to access the procurement online via the e-Sourcing Suite. The registered user will receive a notification email to alert them once this has been done.  
As a user of the e-Sourcing Suite you will have access to Emptoris email messaging service which facilitates all messages sent to you and from you in relation to any specific RFX event. Please note it is your responsibility to access these emails on a regular basis to ensure you have sight of all relevant information.  
For technical assistance on use of the e-Sourcing Suite please contact Crown Commercial Service Helpdesk email: [eEnablement@ccs.gsi.gov.uk](mailto:eEnablement@ccs.gsi.gov.uk)  
Responses must be published by the date in IV.3.4.
- III.2.2) **Economic and financial ability**  
Information and formalities necessary for evaluating if the requirements are met: Candidates will be assessed in accordance with Part 4 of the Public Contracts Regulations 2006, as amended (implementing Title II, Chapter V11, Section 2 of Directive 2004/18/EC), on the basis of information provided in response to an ITT.  
The ITT can be accessed at: <https://gpsesourcing.cabinetoffice.gov.uk> using the instructions detailed in III.2.1  
The Authority will ask suppliers to provide a copy of its audited accounts for the most recent 2 year and/or 1 of the following in respect to your organisation or guarantor (as the case may be)  
(a) a statement of your turnover profit and loss account and cash flow for the most recent year of trading; or

- (b) a statement of your cash flow forecast for the current year and a bank letter outlining the current cash and credit position; and/or
- (c) an alternative means of demonstrating financial status if trading for less than a year.

**III.2.3) Technical capacity**

Information and formalities necessary for evaluating if the requirements are met:

Candidates will be assessed in accordance with Part 4 of the Public Contracts Regulations 2006, as amended (implementing Title II, Chapter V11, Section 2 of Directive 2004/18/EC), on the basis of information provided in response to an ITT.

The ITT can be accessed at: <https://gpsesourcing.cabinetoffice.gov.uk> using the instructions detailed in III.2.1

The Contracting Authority may have regard to any of the following means in its assessment:

- (a) a list of the works carried out over the past three years, accompanied by certificates of satisfactory execution. These certificates shall indicate the value, date and site of the works and shall specify whether they were carried out according to the rules of the trade and properly completed.
- (b) a list of the principal deliveries effected or the main services provided in the past three years, with the sums, dates and recipients, whether public or private, involved. Evidence of delivery and services provided shall be given: - where the recipient was a contracting authority, in the form of certificates issued or countersigned by the competent authority
- (c) for public works contracts and public services contracts, and only in appropriate cases, an indication of the environmental management measures that the economic operator will be able to apply when performing the Framework Agreement;
- (d) a statement of the average annual manpower of the supplier;
- (e) an indication of the proportion of the Framework Agreement which the services provider intends possibly to subcontract

**III.2.4) Information about reserved contracts**

**III.3) Conditions specific to services contracts**

**III.3.1) Information about a particular profession**

Execution of the service is reserved to a particular profession: no

**III.3.2) Staff responsible for the execution of the service**

Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service: no

**Section IV: Procedure**

**IV.1) Type of procedure**

**IV.1.1) Type of procedure**

Open

**IV.1.2) Limitations on the number of operators who will be invited to tender or to participate**

**IV.1.3) Reduction of the number of operators during the negotiation or dialogue**

**IV.2) Award criteria**

**IV.2.1) Award criteria**

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document

**IV.2.2) Information about electronic auction**

An electronic auction will be used: no

**IV.3) Administrative information**

- IV.3.1) **File reference number attributed by the contracting authority:**  
RM1056
- IV.3.2) **Previous publication(s) concerning the same contract**  
**Prior information notice**  
of 18.7.2013  
**Other previous publications**  
of 8.7.2014
- IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document**  
Payable documents: no
- IV.3.4) **Time limit for receipt of tenders or requests to participate**  
20.10.2014 - 14:00
- IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates**
- IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up**  
English.
- IV.3.7) **Minimum time frame during which the tenderer must maintain the tender**  
in days: 160 (from the date stated for receipt of tender)
- IV.3.8) **Conditions for opening of tenders**  
Date: 20.10.2014 - 14:00  
Place:  
Electronically, via web-based portal.

**Section VI: Complementary information**

- VI.1) **Information about recurrence**  
This is a recurrent procurement: no
- VI.2) **Information about European Union funds**  
The contract is related to a project and/or programme financed by European Union funds: no
- VI.3) **Additional information**  
Potential suppliers should note that, in accordance with the UK Government's policies on transparency, Crown Commercial Service intends to publish the Invitation to Tender (ITT) document and the text of any Framework Agreement awarded, subject to possible redactions at the discretion of Crown Commercial Service. The terms of the proposed Framework Agreement will also permit a public sector contracting body, awarding a contract under this Framework Agreement, to publish the text of any Call Off Agreement, subject to possible redactions at the discretion of the contracting body. Further information on transparency can be found at:  
<http://ccs.cabinetoffice.gov.uk/about-government-procurement-service/transparency-and-accountability/transparency-procurement>  
The Contracting Authority expressly reserves the right (i) not to award any Framework Agreement as a result of the procurement process commenced by publication of this notice; and (ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will the Contracting Authority be liable for any costs incurred by the candidates. If the Authority decides to enter into a Framework Agreement with the successful supplier, this does not mean that there is any guarantee of subsequent contracts being awarded. Any expenditure, work or effort undertaken prior to Framework Agreement award is accordingly a matter solely for the commercial judgement of potential suppliers. Any orders placed under this Framework Agreement will form a separate contract (Call Off Agreement) under the scope of this Framework between the supplier and the specific requesting other contracting body. The Contracting Authority and other contracting



bodies utilising the Framework Agreement reserve the right to use any electronic portal during the life of the agreement.

The Contracting Authority reserves the right for an electronic auction to be held by Public Sector bodies during further competitions among the parties to the Framework Agreement(s).

The duration referenced in Section II.1.4 is for the placing of orders.

The value provided in Section II.1.4 is only an estimate. We cannot guarantee to suppliers any business through this framework agreement.

For the avoidance of doubt the maximum number of participants to the Framework is envisaged to be 30 (10 Suppliers per each of the three Lots). Where however the Final Score achieved by multiple Potential Providers ranks them in equal 10th positioning in the applicable Lot, then all Potential Providers ranked in 10th position will be awarded a Framework Agreement.

Crown Commercial Service wishes to establish a Framework Agreement for use by the following UK public sector bodies (and any future successors to these organisations):

Central Government Departments, Local Government and Public Corporations that can be accessed at the Public Sector Classification Guide July 2014 <http://www.ons.gov.uk/ons/rel/na-classification/national-accounts-sector-classification/classification-update--july-2014/index.html>

Local Authorities

<http://openlylocal.com/councils/all>

[www.ubico.co.uk](http://www.ubico.co.uk) Agent acting on behalf of Cheltenham Borough Council.

NDPBs

<https://www.gov.uk/government/organisations>

National Parks Authorities

<http://www.nationalparks.gov.uk/>

Educational Establishments in England and Wales, maintained by the Department for Children, Schools and Families including Schools, Universities and Colleges but not Independent Schools

<http://www.education.gov.uk/edubase/home.xhtml>

Police Forces in the United Kingdom

[http://www.police.uk/?view=force\\_sites](http://www.police.uk/?view=force_sites)

<http://apccs.police.uk/about-the-apcc/>

Fire and Rescue Services in the United Kingdom

<http://www.fireservice.co.uk/information/ukfrs>

<http://www.nifrs.org/areas-districts/>

<http://www.firescotland.gov.uk/your-area.aspx>

NHS Bodies England

<http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/OtherListing.aspx>

Hospices in the UK

<http://www.helpthehospices.org.uk/about-hospice-care/find-a-hospice/uk-hospice-and-palliative-care-services/>

Registered Social Landlords (Housing Associations)

Third Sector and Charities in the United Kingdom

<http://www.charitycommission.gov.uk/find-charities/>  
<http://www.oscr.org.uk/search-charity-register/>  
<https://www.charitycommissionni.org.uk/ShowCharity/RegisterOfCharities/RegisterHomePage.aspx>

Citizens Advice in the United Kingdom

<http://www.citizensadvice.org.uk/index/getadvice.htm>

[www.cas.org.uk](http://www.cas.org.uk)

<http://www.citizensadvice.co.uk/>

Scottish Public Bodies

The Framework Agreement will be available for use by any Scottish Public Sector Body: the Authority; Scottish Non-Departmental Public Bodies; offices in the Scottish Administration which are not ministerial offices; cross-border public authorities within the meaning of section 88(5) of the Scotland Act 1998; the Scotland Office; the Scottish Parliamentary Corporate Body; councils constituted under section 2 of the Local Government etc. (Scotland) Act 1994 (except where they are acting in their capacity as educational authority); Scottish joint fire boards or joint fire and rescue boards; Scottish joint police boards or any successor National Police or Fire Authority; Scottish National Park authorities, bodies registered as social landlords under the Housing (Scotland) Act 2001, Scottish health boards or special health boards, Student Loans Company Limited, Northern Lighthouse Board, further or higher education institutions being fundable bodies within the meaning of section 6 of the Further and Higher Education (Scotland) Act 2005 any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament, any association of or formed by one or more of the foregoing, bodies financed wholly or mainly by one or more of the foregoing, bodies subject to management supervision by one or more of the foregoing and bodies more than half of the board of directors or members of which, or, in the case of a group of individuals, more than half of those individuals, being appointed by one or more of the foregoing.

Scottish Government

<http://www.scotland.gov.uk/Home>

Scottish Parliament <http://www.scottish.parliament.uk/abouttheparliament/27110.aspx>

Scottish Public Services Ombudsman

Scottish Information Commissioner

Commissioner for Children and Young People in Scotland

Scottish Commission for Human Rights

Commission for Ethical Standards in Public Life in Scotland

Standards Commission for Scotland

Scottish Local Authorities

<http://www.scotland.gov.uk/About/Government/councils> <http://www.scotland-excel.org.uk/home/AboutUs/OurMembers/AssociateMembers.aspx>

Scottish Agencies, NDPBs

<http://www.scotland.gov.uk/Topics/Government/public-bodies/about/Bodies>

Scottish NHS Bodies

<http://www.scotland.gov.uk/Topics/Health/NHS-Workforce/NHS-Boards>

Scottish Further and Higher Education Bodies

<http://www.universities-scotland.ac.uk/index.php?page=members>

[http://www.sfc.ac.uk/aboutus/council\\_funded\\_institutions/WhoWeFundColleges.aspx](http://www.sfc.ac.uk/aboutus/council_funded_institutions/WhoWeFundColleges.aspx)

Scottish Police

<http://www.scotland.police.uk/your-community/>

Scottish Housing Associations

[http://www.sfha.co.uk/component/option,com\\_membersdir/Itemid,149/view,membersdir/](http://www.sfha.co.uk/component/option,com_membersdir/Itemid,149/view,membersdir/)

The Scotland Office

<http://www.scotlandoffice.gov.uk/scotlandoffice/33.30.html>

Registered Social Landlords (Housing Associations) - Scotland [http://](http://www.esystems.scottishhousingregulator.gov.uk/register/reg_pub_dsp.search)

[www.esystems.scottishhousingregulator.gov.uk/register/reg\\_pub\\_dsp.search](http://www.esystems.scottishhousingregulator.gov.uk/register/reg_pub_dsp.search)

Scottish Schools

Primary Schools

[http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?](http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=isprimaryschool&bSubmit=1&Submit=Search)

[schoolsearchstring=&addresssearchstring=&authority=&strTypes=isprimaryschool&bSubmit=1&Submit=Search](http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=isprimaryschool&bSubmit=1&Submit=Search)

Secondary Schools

[http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?](http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=issecondaryschool&bSubmit=1&Submit=Search)

[schoolsearchstring=&addresssearchstring=&authority=&strTypes=issecondaryschool&bSubmit=1&Submit=Search](http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=issecondaryschool&bSubmit=1&Submit=Search)

Special Schools

[http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?](http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=isspecial&bSubmit=1&Submit=Search)

[schoolsearchstring=&addresssearchstring=&authority=&strTypes=isspecial&bSubmit=1&Submit=Search](http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=isspecial&bSubmit=1&Submit=Search)

Scottish Public Bodies

National Records of Scotland

Historic Scotland

Disclosure Scotland

Registers of Scotland

Scottish Qualification Authority

Scottish Courts Service

Scottish Prison Service

Transport Scotland

The Scottish Government Core Directorates

Highlands and Islands Enterprise

Crown Office & Procurator Fiscal Service

Scottish Police Authority

National Museums of Scotland

Scottish Children's Reporter Administration

Scottish Enterprise

Scottish Environment Protection Agency

Scottish Legal Aid Board

Scottish Natural Heritage

Skills Development Scotland

Visit Scotland

Aberdeen City Council

Aberdeenshire Council

Angus Council

Argyll and Bute Council

City of Edinburgh Council

Clackmannanshire Council

Comhairle nan Eilean Siar

Dumfries and Galloway Council

Dundee City Council

East Ayrshire Council  
East Dunbartonshire Council  
East Lothian Council  
East Renfrewshire Council  
Falkirk Council  
Fife Council  
Glasgow City Council  
Highland Council  
Inverclyde Council  
Midlothian Council  
Moray Council, The  
North Ayrshire Council  
North Lanarkshire Council  
Orkney Islands Council  
Perth and Kinross Council  
Renfrewshire Council  
Scottish Borders Council  
Shetland Islands Council  
South Ayrshire Council  
South Lanarkshire Council  
Stirling Council  
West Dunbartonshire Council  
West Lothian Council  
Central Scotland Fire and Rescue Service  
Dumfries and Galloway Fire and Rescue Service  
Fife Fire and Rescue Service  
Grampian Fire and Rescue Service  
Highlands and Islands Fire and Rescue Service  
Lothian and Borders Fire and Rescue Service  
Strathclyde Fire and Rescue Service  
Tayside Fire and Rescue Service  
Golden Jubilee Hospital (National Waiting Times Centre Board)  
NHS 24  
NHS Ayrshire and Arran  
NHS Borders  
NHS Dumfries and Galloway  
NHS Education for Scotland  
NHS Fife  
NHS Forth Valley  
NHS Grampian  
NHS Greater Glasgow and Clyde  
NHS Health Scotland  
NHS Highland  
NHS Lanarkshire  
NHS Lothian

NHS Orkney  
Healthcare Improvement Scotland  
NHS Shetland  
NHS Tayside  
NHS Western Isles  
Scottish Ambulance Service  
The Common Services Agency for the Scottish Health Service  
The State Hospital for Scotland  
Aberdeen College  
Adam Smith College  
Angus College  
Annie'sland College  
Ayr College  
Banff and Buchan College  
Barony College  
Borders College  
Cardonald College  
Carnegie College  
Central College of Commerce  
Clydebank College  
Coatbridge College  
Cumbernauld College  
Dumfries and Galloway College  
Dundee College  
Edinburgh's Telford College  
Elmwood College  
Forth Valley College  
Glasgow College of Nautical Studies  
Glasgow Metropolitan College  
Inverness College  
James Watt College  
Jewel and Esk College  
John Wheatley College  
Kilmarnock College  
Langside College  
Lews Castle College  
Moray College  
Motherwell College  
Newbattle Abbey College  
North Glasgow College  
North Highland College  
Oatridge College  
Orkney College  
Perth College  
Reid Kerr College

Sabhal Mor Ostaig  
Shetland College  
South Lanarkshire College  
Stevenson College  
Stow College  
West Lothian College  
Edinburgh College of Art  
Edinburgh Napier University  
Glasgow Caledonian University  
Glasgow School of Art  
Heriot-Watt University  
Queen Margaret University  
Robert Gordon University  
Royal Scottish Academy of Music and Drama  
Scottish Agricultural College  
UHI Millennium Institute  
University of Aberdeen  
University of Abertay Dundee  
University of Dundee  
University of Edinburgh  
University of Glasgow  
University of St Andrews  
University of Stirling  
University of Strathclyde  
University of the West of Scotland  
Cairngorms National Park Authority  
Office of Scottish Charity Regulator  
Forestry Commission Scotland  
Audit Scotland  
Welsh Public Bodies  
National Assembly for Wales, Welsh Assembly Government and Welsh Local Authorities, and all bodies covered by:  
<http://www.assemblywales.org/abthome/abt-links.htm>  
<http://new.wales.gov.uk/about/civilservice/directorates/?lang=en>  
NHS Wales  
<http://www.wales.nhs.uk/ourservices/directory>  
Housing Associations – Registered Social Landlords Wales  
NI Public Bodies  
Northern Ireland Government Departments  
<http://www.northernireland.gov.uk/gov.htm>  
Northern Ireland Public Sector Bodies and Local Authorities  
<http://www.northernireland.gov.uk/az2.htm>  
Schools in Northern Ireland  
<http://www.nidirect.gov.uk/index/search.lsim?sr=0&nh=10&cs=iso-8859-1&sc=nidirect-cms&sm=0&mt=1&ha=nidirect-cms&cat=Banner&qt=SCHOOLS>

Universities in Northern Ireland <http://www.deni.gov.uk/links.htm#colleges>

Health and Social care in Northern Ireland

<http://www.hscni.net/index.php?link=hospitals>

<http://www.hscni.net/index.php?link=boards>

<http://www.hscni.net/index.php?link=agencies>

<http://www.hscni.net/index.php?link=councils>

Northern Ireland Housing Associations

<http://www.nidirect.gov.uk/index/contacts/contacts-az.htm/housing-associations-contact>

Police Service of Northern Ireland

<http://www.psni.police.uk/index.htm>

Any corporation established, or a group of individuals appointed to act together, for the specific purpose of meeting needs in the general interest, not having an industrial or commercial character, and

i. financed wholly or mainly by another contracting authority listed above in this section VI.3 of this notice;

ii. subject to management supervision by another contracting authority listed above in this section VI.3 of this notice; or

iii. more than half of the board of directors or members of which, or, in the case of a group of individuals, more than half of those individuals, are appointed by another contracting authority listed above in this section VI.3 of this notice

iv. an association of or formed by one or more of the Contracting Authorities listed above in this section VI.3 of this notice

From 2.4.2014 the Government introduced its new Government Security Classifications (GSC) classification scheme to replace the current Government Protective Marking Scheme (GPMS). A key aspect of this is the reduction in the number of security classifications used. All potential suppliers should make themselves aware of the changes as it may impact on the requirements of this Framework Agreement. The link below to the Gov.uk website provides information on the new GSC:

<https://www.gov.uk/government/publications/government-security-classifications>

Please refer to the CCS website:

<http://ccs.cabinetoffice.gov.uk/i-am-supplier/supplier-guidance-supporting-information/complaints-during-procurement-process>

for information about how complaints are handled during the procurement process.

VI.4) **Procedures for appeal**

VI.4.1) **Body responsible for appeal procedures**

VI.4.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: There is no right of appeal in this procurement. If you have a complaint or seek to challenge the outcome, then you are referred to the CCS website: <http://ccs.cabinetoffice.gov.uk/i-am-supplier/supplier-guidance-supporting-information/complaints-during-procurement-process>

VI.4.3) **Service from which information about the lodging of appeals may be obtained**

VI.5) **Date of dispatch of this notice:**

29.8.2014