

# **Managed Print and Digital Solutions - RM3785 Lot 1 and Lot 2 update**

The framework agreement for Managed Print and Digital Solutions has been extended until 27th December 2020.

## **FAQs**

Q1. Is there an option to extend the framework any further?

No, this is the last available option to extend the framework and the agreement will expire on 27th December 2020.

Q2. What about existing call-off contracts, can these be extended?

Yes, if your existing call off contract includes the option to extend, then please follow your own internal governance process for extensions. If you have any questions, please do contact the CCS Print Category Team via [info@crownccommercial.gov.uk](mailto:info@crownccommercial.gov.uk).

Q3. Will there be a replacement for Managed Print and Digital Solutions framework (RM3785)?

Yes, CCS has commenced work on developing a replacement framework agreement (RM6170 Print Management) for sourcing print management services which will be in place prior to the expiry of RM3785. Further information about the replacement framework agreement, including timescales, will be available in due course.

Q4. What about Self Serve Print?

A Self Serve Print agreement (RM6071) is under development and will provide customers with a complimentary commercial agreement to a print management service. It will enable customers to access a pre-qualified, dynamic and local supplier base that will provide real-time pricing. Further information, including timescales, will be available in due course via <https://www.crownccommercial.gov.uk/agreements/RM6071>.

If you have any further enquiries, please contact our customer service desk on 0345 410 2222 or [info@crownccommercial.gov.uk](mailto:info@crownccommercial.gov.uk)

CCS Managed Print Team.