



Crown
Commercial
Service

Choose a water supplier for your business



What is happening with water?

For the first time, over 1.2 million 'eligible' non-household customers in England can now choose their water supplier.

Who qualifies?

'Eligible' customers are non-household premises that pay business rates. Your water company is responsible for ensuring that eligibility is assessed correctly. 'Eligible' customers include schools, NHS trusts and local authorities, as well as many more public sector organisations.

How could you benefit from changing supplier?

-  lower bills and better value for money
-  better customer service
-  more tailored services to suit your business needs
-  help to become more water-efficient



Why choose us?

We are collaborating with YPO, Eastern Shires Purchasing Organisation (ESPO), North East Procurement Organisation (NEPO), West Mercia Energy, The Energy Consortium and the Ministry of Defence to bring to market the largest public sector water framework in the UK.

Our collaboration with other buying organisations has enabled us to:

- share best practice
- access a wide range of suppliers
- access the best savings for you

What services can I access?

The framework will include access to water supply, sewerage services and ancillary services. Services include but are not limited to:

Water supply and sewerage services

- water supply, including emergency provisions
- sewerage services, including wastewater, trade effluent, roads and property drainage
- metering
- billing
- data
- customer service

Ancillary services

- automated meter reading good and services
- water audit
- water footprint
- leak detection and repair
- cost/spend recovery
- bill validation
- meter resizing
- benchmarking
- tariff optimisation
- desktop analysis

- budget setting / monitoring
- data solution (automated monitoring and targeting)
- water efficiency and performance contracting
- monitoring and verification
- legionella services
- lead replacement survey

Find out more

Discover the full range of services you could save money on by visiting:



<http://ccs-agreements.cabinetoffice.gov.uk/procurement-pipeline/water-and-waste-water>

Find out if you are eligible:



<http://www.open-water.org.uk/for-customers/eligibility-guide/>

We also share regular news and updates on Twitter and LinkedIn:



@gov_procurement



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