

<p>GROUP 1</p> <p>Enterprise Data and Application Solutions</p>	<p>Provision of Enterprise Data and Application solutions including solution identification, design, development, implementation, software, data take-on, migration, integration and security; user training, maintenance and support.</p>
<p>Lot 1a</p> <p>Resource Planning & Management Solutions including Financial & Commercial</p> <p>Suppliers in this Lot are permitted to provide:</p>	<p>1) either a complete ERP solution or one or more modules of an ERP solution including but not limited to;</p> <ul style="list-style-type: none"> • Finance and accounting requirements - income, expenses, budgeting, forecasting, cash management, budgeting; • Supply chain management; • Corporate services – project & portfolio management, quality management; • Manufacturing planning; • Production planning; • Project Management; • Inventory control; • Planning and budgeting solutions; • Pricing systems; • Procurement systems; • Licensing and accounting systems; • Logistics; and • Payment systems <p>All solutions should have the capability to report and analyse.</p> <p>2) either a complete finance solution or one or more modules of a Finance IT solution including but not limited to;</p> <ul style="list-style-type: none"> • Finance and accounting requirements - income, expenses, budgeting, forecasting, cash management; • Planning and budgeting solutions; • Pricing systems; • Payment systems; • Procurement; and • Licensing and accounting systems <p>All solutions should have the capability to report and analyse.</p> <p>3) either a complete HR/Payroll application or one or more modules of systems and/or services for managing internal resources and payroll such as:</p> <ul style="list-style-type: none"> • Payroll - automated pay process based on employee time and attendance, and calculates various deductions and taxes; • Benefits administration module – allows organizations to administer and track employee participation in benefit programmes (insurance, compensation, profit sharing, retirement);

	<ul style="list-style-type: none"> • HR management module – basic demographic and address data, training and development, skills management; • Performance management; • People management; • Absence management; • Resource management; • Recruitment – applicant tracking, web recruitment, talent attraction; and • Other staff focused or staff support applications
<p>Lot 1b</p> <p>Workflow & Case Management Solutions</p> <p>Suppliers in this Lot are permitted to provide:</p>	<p>Either a complete solution or one or more modules for:</p> <ul style="list-style-type: none"> • Case management • Customer Relationship Management • Workflow
<p>Lot 1c</p> <p>Data Collection, Storage and Management</p> <p>Suppliers in this Lot are permitted to provide:</p>	<p>Solutions encompassing any of the following:</p> <ul style="list-style-type: none"> • Databases • Database Management System • Data Management & Reporting Systems • Data Warehouse • Asset Tracking • Inventory Management • Enterprise Content Management • Enterprise Search
<p>Lot 1d</p> <p>Data Intelligence & Analytics</p> <p>Suppliers in this Lot are permitted to provide:</p>	<p>Solutions encompassing any of the following:</p> <ul style="list-style-type: none"> • Big Data • Data Analytics • Business Intelligence • Internet of Things • Robotic Process Automation
<p>GROUP 2</p> <p>Local Government Specific Solutions</p>	<p>Provision of Local Government-Specific solutions including solution identification, design, development, implementation, software, data take-on, migration, integration and security; user training, maintenance and support.</p>

<p>Lot 2a</p> <p>Business Applications</p> <p>Suppliers in this Lot are permitted to provide:</p>	<p>1) A complete Revenues and Benefits Solution including all of:</p> <ul style="list-style-type: none"> • Council tax calculation and billing • Support for self-service enquiries and payments • Manage council tax discounts and exemptions • Benefit claims processing and payments • Revenues and Benefits workflow • Integration with Electronic Document & Records Management (EDRM) • Integration with Department for Work & Pensions • Integration with Valuation Office Agency (VOA) • Integration with Finance/BACS (Bankers' Automated Clearing Service) <p>and/or a complete Business Rates (National Non-Domestic Rates, NNDR) solution including all of:</p> <ul style="list-style-type: none"> • NNDR calculation and billing, • Self-service enquiries and payments • Manage discounts and exemptions • Integration with Finance/BACS • Integration with VOA • Integration with EDRM <p>2) A complete payment processing and cash receipting solution including all of:</p> <ul style="list-style-type: none"> • Agent-mediated, online and automated payment processing • Payment tracking, classification, reporting and reconciliation • Interfaces to major UK merchant service platforms • Interfaces to customer's Customer Relationship Management (CRM), tax and financial accounting systems • Compliance with (Payment Card Industry Data Security Standard) (PCI DSS) standards <p>3) Solutions to enable eligible Buyers to carry out the following:</p>
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E-Marketplaces for materials or services relating to maintenance including all of:

- Catalogues for a range of services;
- Materials,
- Labour costs,
- Planned maintenance programmes
- Reporting tools
- Integration with Finance/BACS

4) Civil Enforcement solutions including all of:

- Application for parking permits,
- Administration of penalty notices,
- Challenges and appeals,
- Collection of payments and collections

Lot 2b

Environmental & Planning

Suppliers in this Lot are permitted to provide:

1) solutions to enable Buyers to carry out at least one of the following:

i) Environmental Health including all of:

- Case administration from initial report,
- Hazard assessment and prioritization,
- Officer task management;
- Modular support for:
 - Animal welfare,
 - Food safety,
 - Noise and pest control
 - Street works.

ii) Planning including all of:

- Administer all stages of planning application
- Search and enquiries
- Application of planning policy
- Calculate charges and Community Infrastructure Levy
- Process appeals
- Planning enforcement
- Flood defence

iii) Building Control including all of:

- Administer applications and payments
- Application tracking
- Manage site inspections
- Support for dangerous, special and temporary structures and demolition works

iv) Local Land Changes including all of:

- Land charges register management
- Searches

v) Trading Standards including all of:

- Database of Traders and past track record/behaviours
- Manage and programme inspections / staff
- Risk Assessment
- Generation of forms/outputs required by statute

vi) Licensing including all of:

- Licence administration and enforcement systems for;
- Personal Alcohol Licences
- Premises Licences
- Club Premises Certificates
- Temporary Event Notices
- Hackney Carriage and Private Hire vehicles and drivers

- Other licences

vii) Property or Housing Management including all of:

- Application and waiting list with status enquiry
- Property or housing stock management
- Tenancy management
- Rent accounting and default management

viii) Property or Housing Repairs including all of:

- Self-service and agent-mediated case initiation
- Incident tracking; procurement and commissioning
- Time and materials planning, job allocation and work recording

2) GIS solutions including:

- Geospatial Systems
- Meet Open Geospatial Consortium Standards
- Services relating to INSPIRE compliance

3) Waste Management Solutions including all of:

- Domestic and Trade Waste collection planning and scheduling
- Special collection booking and planning
- Street Cleansing scheduling
- Waste dataflow management including collection of data from weighbridges and posting directly to DEFRA
- Cesspool management and collections
- Minerals and waste planning and management

<p>Lot 2c</p> <p>Citizen Services</p> <p>Suppliers in this Lot are permitted to provide:</p>	<p>1) Library solutions including all of:</p> <ul style="list-style-type: none"> • Catalogue search • Self-service reservation and renewal • Kiosk support • Procurement / acquisition • Digital library provision • Membership management • Records archiving <p>2) Democratic and Citizen Engagement Systems including at least one of:</p> <p>i) Electoral Management Solutions including all of:</p> <ul style="list-style-type: none"> • Voter registration and validation, • Election management, • Proxy voting, • Postal voting administration, • Moving constituencies <p>or</p> <p>ii) Citizen information provision and consultation including all of:</p> <ul style="list-style-type: none"> • Committee Paper Systems • Citizen consultation or survey systems • Social media management and monitoring tools <p>3) Museums systems including all of:</p> <ul style="list-style-type: none"> • Collection management systems • Booking and ticketing systems <p>4) Sports & Recreation systems including any of:</p> <ul style="list-style-type: none"> • Asset Management Systems • Parks and Countryside Management • Facilities booking systems • Ticketing systems <p>5) Registrar systems that include all of:</p> <ul style="list-style-type: none"> • Manage appointments for Birth, Marriage and Death registration • Staff / event allocation and management <p>6) Burials & Crematoria Solutions including:</p> <ul style="list-style-type: none"> • Cemetery or crematoria administration/ management
<p>GROUP 3</p>	<p>Provision of Health and Social Care solutions including solution identification, design, development,</p>

Health & Social Care Solutions	implementation, software, data take-on, migration, integration and security; user training, maintenance and support.
Lot 3a Enterprise Applications for Health Suppliers in this Lot are permitted to provide:	Health and Social Care market specific solutions including but not limited to: <ul style="list-style-type: none"> • E-Rostering • Electronic Job Planning software/tools • Electronic Appraisal & Revalidation software/tools • Acuity and dependency software/tools • Mobile Applications – Temporary staff booking applications • ERP • HR & Payroll
Lot 3b Health Information Management Suppliers in this Lot are permitted to provide:	Solutions including but not limited to: <ul style="list-style-type: none"> • Electronic Patient Records • Clinical & Digital Information Systems • Document Management • Informatics & Reporting
Lot 3c Community Health & Social Care Suppliers in this Lot are permitted to provide:	Solutions including but not limited to: <ul style="list-style-type: none"> • Public Health • Health & Social Care • Business area: Social care case management (Adult or children's); Tasks/functions to include all of: Case management; Client services; Workforce planning and prioritisation; Care commissioning; • And/or Business area: Social Care Finance. Tasks/functions to include all of: Personal budget management; Spend analysis; Financial assessment; Contract management; • And/Or Business area: Social Care e-Marketplaces. Tasks/functions to include all of: Catalogues for a range of services; Home care; Holistic therapeutic days out; Residential home places; Assistive equipment; Reporting tools; Integration with Finance/BACS.
GROUP 4	Provision of Police & Emergency Service-specific solutions including solution identification, design, development, implementation, software, data take-on, migration,

Police & Emergency Service Specific Solutions	integration and security; user training, maintenance and support.
Lot 4a Bluelight Operations Suppliers in this Lot are permitted to provide:	Solutions including but not limited to: <ul style="list-style-type: none"> • Crime (investigation), Intelligence, Case & Custody Applications • Surveillance, Reconnaissance – overt and covert • Forensics (including digital forensics) • Command and Control, Integrated Command & Control Systems (ICCS) • Emergency Response & Crisis Management • Fraud Detection
Lot 4b Bluelight Data & Information Management Suppliers in this Lot are permitted to provide:	Solutions including but not limited to: <ul style="list-style-type: none"> • Digital Asset Management • Recording and Audio-visual • Data Analytics (including Management Information and Business Intelligence)
GROUP 5 Education Specific Solutions	Provision of Education-specific solutions including solution identification, design, development, implementation, software, data take-on, migration, integration and security; user training, maintenance and support.
Lot 5a Learning Applications & Platforms Suppliers in this Lot are permitted to provide:	Solutions including but not limited to: <ul style="list-style-type: none"> • Virtual Learning • Distance Learning • Audio & Visual Media Software
Lot 5b Academic Scheduling & Management Solutions Suppliers in this Lot are permitted to provide:	Solutions including but not limited to: <ul style="list-style-type: none"> • Management Information System • Attendance Monitoring • Student Scheduling • Student Records System • Admissions • Enrolment • Course and Curriculum Management • Student Evaluation Systems • Awarding and Certification • Facilities/Premises Management