

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:405234-2017:TEXT:EN:HTML>

**United Kingdom-Liverpool: Education and training services
2017/S 197-405234**

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

The Minister for the Cabinet Office acting through Crown Commercial Service
9th Floor, The Capital, Old Hall Street
Liverpool
L3 9PP
United Kingdom
Telephone: +44 3450103503
E-mail: supplier@crowncommercial.gov.uk
NUTS code: UK

Internet address(es):

Main address: <http://www.gov.uk/ccs>
Address of the buyer profile: <https://gpsesourcing.cabinetoffice.gov.uk>

I.2) Joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5) Main activity

Other activity: public procurement

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Apprenticeship Training and Related Services.
Reference number: RM3823

II.1.2) Main CPV code

80000000

II.1.3) Type of contract

Services

II.1.4) Short description:

Crown Commercial Service as the Authority has put in place a pan government Framework Agreement for use by UK public sector bodies which include Central Government Departments and their Arm's Length Bodies

and Agencies, Non Departmental Public Bodies, NHS Bodies and Local Authorities, and other permitted organisations, provided by a number of Potential Providers.

The Goods & Services within the scope of this Framework Agreement have been divided into 12 Lots.

This procurement relates to Apprenticeships and Training — Educational services which are listed in Schedule 3 of the Public Contracts Regulations (PCR) 2015 as a specific service.

The procurement was being conducted under the Light Touch Regime ('LTR') therefore subject to limited regulation and was conducted in accordance with regulations 74 to 76 PCR 2015.

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 360 000 000.00 GBP

II.2) **Description**

II.2.1) **Title:**

Leadership and Management Apprenticeship Training and Related Services
Lot No: 1 (a) & (b)

II.2.2) **Additional CPV code(s)**

80000000

75100000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in Leadership and Management, Level 3 Team Leader and Level 5 Operations / Departmental Manager. Scope will include any additional Leadership and Management Apprenticeship Standards that are approved for delivery and subsequently published.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into 2 parts.

a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.

b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services. Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

II.2) **Description**

II.2.1) **Title:**

Project Management Apprenticeship Training and Related Services
Lot No: 2 (a) & (b)

II.2.2) **Additional CPV code(s)**

75100000
80000000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in Project Management, Level 4 Associate Project Manager. Scope will include any additional Project Management Apprenticeship Standards that are approved for delivery and subsequently published.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into 2 parts

a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services

b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.

Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

II.2) **Description**

II.2.1) **Title:**

Operational Delivery Apprenticeship Training and Related Services

Lot No: 3 (a) & (b)

II.2.2) **Additional CPV code(s)**

80000000

75100000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in for Operational Delivery, Level 3 Operational Delivery Officer. Scope will include any additional Operational Delivery Apprenticeship Standards that are approved for delivery and subsequently published.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into 2 parts

a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services

b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.

Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

II.2) **Description**

II.2.1) **Title:**

Human Resources Apprenticeship Training and Related Services

Lot No: 4 (a) & (b)

II.2.2) **Additional CPV code(s)**

75100000

80000000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

Provision of expertise in development and delivery of Contracting Authorities Apprentice Human Resources, Level 5 HR Consultant, Level 3 HR Support, Level 5 Higher Apprenticeship in Human Resources Management. Scope will include any additional Human Resources Apprenticeship Standards that are approved for delivery and subsequently published.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into 2 parts

a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services

b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.

Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

II.2) **Description**

II.2.1) **Title:**

Finance and Tax Apprenticeship Training and Related Services

Lot No: 5 (a) & (b)

II.2.2) **Additional CPV code(s)**

80000000

75100000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in Finance and Tax, Level 3 Assistant Accountant, Level 4 Professional Accounting / Taxation technician, Level 7 Professional Accountant. Scope will include any additional Finance and Tax Apprenticeship Standards that are approved for delivery and subsequently published.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80
Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into 2 parts

a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services

b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.

Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

II.2) **Description**

II.2.1) **Title:**

Higher Level Digital Apprenticeship Training and Related Services

Lot No: 6 (a) & (b)

II.2.2) **Additional CPV code(s)**

80000000

75100000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in for Higher Level Digital Delivery, Level 6 Digital and technology solutions professional degree. Scope will include any additional Higher Level Digital Apprenticeships Standards that are approved for delivery and subsequently published.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into 2 parts

a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services

b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.

Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

II.2) **Description**

II.2.1) **Title:**

Digital Apprenticeship Training and Related Services
Lot No: 7 (a) & (b)

II.2.2) **Additional CPV code(s)**

75100000
80000000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in Digital Delivery, Level 4 Software Developer, Level 4 Network Engineer, Level 4 Data analyst, Level 4 Cyber Security technologist, Level 4 Cyber intrusion analyst, Level 4 IS Business Analyst, Level 2 and Level 3 IT application specialist Framework, Level 2, 3 & 4 IT Software, Web, Telecoms Professionals Frameworks. Scope will include any additional Digital Apprenticeship Standards that are approved for delivery and subsequently published.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80
Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into 2 parts

a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services

b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.

Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

II.2) **Description**

II.2.1) **Title:**

Customer Service Apprenticeship Training and Related Services
Lot No: 8 (a) & (b)

II.2.2) **Additional CPV code(s)**

75100000
80000000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in Customer Services Resources. Level 2 Customer Service Practitioner, Level 3 Customer Service Specialist, Level 3

Customer Service Framework. Scope will include any additional Customer Service Apprenticeship Standards that are approved for delivery and subsequently published.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into 2 parts

a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services

b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.

Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

II.2) **Description**

II.2.1) **Title:**

Commercial Apprenticeship Training and Related Services

Lot No: 9 (a) & (b)

II.2.2) **Additional CPV code(s)**

75100000

80000000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in Commercial, Level 4 Public Sector Commercial Professional. Scope will include any additional Commercial Apprenticeship Standards that are approved for delivery and subsequently published.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into 2 parts

a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services

b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.

Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

II.2) **Description**

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- II.2.1) **Title:**
Higher Level Leadership and Management Apprenticeship Training and Related Services
Lot No: 10 (a) & (b)
- II.2.2) **Additional CPV code(s)**
80000000
75100000
- II.2.3) **Place of performance**
NUTS code: UK
- II.2.4) **Description of the procurement:**
Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in for Higher Level Leadership and Management, Level 6 Chartered Manager Degree Apprenticeship. Scope will include any additional Higher Level Leadership and Management Apprenticeship Standards that are approved for delivery and subsequently published.
- II.2.5) **Award criteria**
Quality criterion - Name: Quality / Weighting: 80
Price - Weighting: 20
- II.2.11) **Information about options**
Options: no
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
This Lot will be divided into 2 parts
a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services
b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.
Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.
- II.2) **Description**
- II.2.1) **Title:**
Business and Administration Apprenticeship Training and Related Services
Lot No: 11 (a) & (b)
- II.2.2) **Additional CPV code(s)**
75100000
80000000
- II.2.3) **Place of performance**
NUTS code: UK
- II.2.4) **Description of the procurement:**
Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in Business and Administration, Level 3 Business Administrator, Level 2, 3 and 4 Business Administration Framework.
Scope will include any additional Business and Administration Apprenticeship Standards that are approved for delivery and subsequently published.
- II.2.5) **Award criteria**
Quality criterion - Name: Quality / Weighting: 80
Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into 2 parts

a = will be available to Civil Service Learning to award Call-Off Contracts for any of the Goods and Services

b = will be available to Contracting Authorities including Civil Service Learning to award Call-Off Contracts for any of the Goods and Services.

Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

II.2) **Description**

II.2.1) **Title:**

Property Apprenticeship Training and Related Services

Lot No: 12 (b)

II.2.2) **Additional CPV code(s)**

80000000

75100000

II.2.3) **Place of performance**

NUTS code: UK

II.2.4) **Description of the procurement:**

Provision of expertise in development and delivery of Contracting Authorities Apprentice schemes in Property, Level 3 Surveying Technician, Level 6 Chartered Surveyor, Level 3 Facilities Management Supervisor. Scope will include any additional Property Apprenticeship Standards that are approved for delivery and subsequently published.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

This Lot will be divided into one part

Lot b = will be available to Civil Service Learning and Contracting Authorities to award Call-Off Contracts for any of the Goods and Services.

Please see Attachment 1 (ITT) and Section VI.3 of this notice for further information on the Lot Structure.

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2017/S 113-227736](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

Section V: Award of contract

Lot No: 1 (a & b)

Title:

Leadership and Management

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 41

Number of tenders received from SMEs: 18

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 41

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address: <https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 90 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Not Known.

Section V: Award of contract

Lot No: 2 (a & b)

Title:

Project Management

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address:<https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 12 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Not Known.

Section V: Award of contract

Lot No: 3

Title:

Operational Delivery

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address:<https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 216 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Not Known.

Section V: Award of contract

Lot No: 4 (a & b)

Title:

Human Resources

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address:<https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 2 600 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Not Known.

Section V: Award of contract

Lot No: 5

Title:

Finance & Tax

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 13

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address:<https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 16 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Not Known.

Section V: Award of contract

Lot No: 6

Title:

Higher Level Digital

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 11

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address:<https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 32 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Not Known.

Section V: Award of contract

Lot No: 7

Title:

Digital

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 14

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 14

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address:<https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 116 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Not Known.

Section V: Award of contract

Lot No: 8

Title:

Customer Service

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 30

Number of tenders received from SMEs: 10

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 30

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address: <https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 20 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Not Known.

Section V: Award of contract

Lot No: 9

Title:

Commercial

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address:<https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 5 400 000.00 GBP

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 10

Title:

Higher Level Leadership & Management

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 19

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 19

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address:<https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 48 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Not Known.

Section V: Award of contract

Lot No: 11

Title:

Business & Administration

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 35

Number of tenders received from SMEs: 12

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 35

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address:<https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 144 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Short description of the part of the contract to be subcontracted:

Not Known.

Section V: Award of contract

Lot No: 12 (b)

Title:

Property

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

12/09/2017

V.2.2) **Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

A list of all suppliers successfully awarded a place under this Framework Agreement is available via the URL below

Not Applicable

United Kingdom

NUTS code: UK

Internet address:<https://www.contractsfinder.service.gov.uk/Notice/8d4bd25c-944e-4ee8-8932-6914df0bccc0>

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 9 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

The following information has been captured in accordance with Regulation 50 of the Public Contract Regulations 2015:

The Authority received a total of 190 tenders in response to this Procurement and all tenders were received electronically via the Authority's e-Sourcing Suite.

The Authority received 73 tenders from economic operators which are micro, small and medium enterprises(SMEs).

The Authority did not receive tenders from non-EU States.

This Framework Agreement commenced on 12.9.2017 for an Initial Period of 1 year and will conclude on 11/09/2018 with an option to extend for up to 2 further periods of 12 consecutive months at the Authority's discretion up to a total duration of 36 months.

VI.4) **Procedures for review**

VI.4.1) **Review body**

n/a

n/a

n/a

United Kingdom

VI.4.2) **Body responsible for mediation procedures**

n/a

n/a

United Kingdom

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

n/a

n/a

United Kingdom

VI.5) **Date of dispatch of this notice:**

10/10/2017