#

# Construction Products, Consumables and Materials – RM3837

**Customer User Agreement (CUA)**

The commercial agreement can be utilised by eligible central government departments and all other UK public sector bodies, including local authorities, health, police, fire and rescue, education and devolved administrations. It is intended that this framework agreement will be the recommended vehicle for all construction products, consumables and materials required by UK central government departments.

Prior to placing your order, this form should be completed in full including choosing the relevant multiple choice option in yellow and returned to Crown Commercial Service property team at **info@crowncommercial.gov.uk**

|  |
| --- |
| Contact Details |
| Contracting Authority |  |
| Contact Name |  |
| Contact Number |  |
| Contact Email Address |  |
| Customer Call Off Requirements |
| Nature of Service Requirement |  |
| Framework Agreement - Lot  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| Further Competition/Direct Award |  |
| Procurement Portal Used (Please include address) |  |
| Supplier(s) Invited (if known) |  |
| Value of Professional Fees (Call off contract value) |  |
| Total Project Value - Including the use other frameworks to complete the project. Please specify. |  |
| Planned Commencement Date of Procurement |  |
| Anticipated start date of contract |  |
| Anticipated end date of contract |  |

Upon receipt of the completed form you will be provided with a Customer User Agreement (CUA) Reference Number. This should be quoted in your documentation when placing an order through the framework with your service provider(s). This should also be quoted to CCS when discussing the Call-Off Contract in question.

Customer Call-Off Requirements will be collated via a Management Database and shared as a pipeline with framework suppliers to ensure capacity and resource planning for projects within the market. Customer Contact Details are redacted in line with GDPR. Please indicate by highlighting **yes/no** if the Contracting Authority name may need to be withheld for any security or confidentiality reasons and note any data restrictions (anonymisation) in the return email.

|  |  |
| --- | --- |
| Customer User Agreement - Reference Number |  |

**\*to be completed by Crown Commercial Service**