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Insurance and Related Services

3

Crown Commercial Service

Closed opportunity - This means that the contract is currently closed. The buying department may be considering suppliers that have already applied, or no suitable offers were made.

Closing date: 11 October 2019

Contract summary

Industry

- Financial and insurance services - 66000000

Location of contract

Any region

Value of contract

£400.0m

Published date

03 October 2019

Closing date

11 October 2019

Contract start date

06 January 2020

Contract end date

05 January 2024

Contract is suitable for SMEs?

Yes

Contract is suitable for VCSEs?

Yes

Description

This Insurance and Related Services 3 (IS3) framework will be let for four years and allow access to brokerage and related services and claims handling and related services for customers across the whole of the UK public sector.

There will be up to 15 Brokers awarded to lot 1 and up to 3 providers awarded to lot 2 (lot 2 will be

available to the whole of the public sector having previously been restricted to central government in IS2).

There will again be a direct award option for brokerage and related services.

IS3 will comprise this framework agreement (RM6020) and an associated dynamic purchasing system

(RM6138) onto which will be awarded insurance services providers.

The lotting structure will be: lot 1 - brokerage and related services, lot 2 - claims handling and related services.

CCS insurance agreements have averaged over £72M per annum in spend since 2016. Over 700 public

sector organisations across the UK have used Insurance Services 1 and Insurance Services 2.

About the buyer

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Email

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Other information**Attachments**

1. Notice - Transparency Information for Crown Commercial Service Framework Agreement

[1. Notice - Transparency Information for Crown Commercial Service Framework Agreement \(1\).docx](#)

2. Notice - Authorised Customer List

[2. Notice - Authorised Customer List \(1\).docx](#)

3. Notice - Rights reserved for Crown Commercial Service Framework Agreement

[3. Notice - Rights reserved for Crown Commercial Service Framework Agreement.docx](#)

Attachment 2a - Selection questionnaire V 1.0

[Attachment 2a - Selection questionnaire V 1.0 .xlsx](#)

Attachment 4 Information and declaration workbook V 1.0

[Attachment 4 Information and declaration workbook V 1.0 .xlsx](#)

Attachment 5 Financial assessment template V 1.0

[Attachment 5 Financial assessment template V 1.0.xlsx](#)

Attachment 6 Consortia details V 1.0

[Attachment 6 Consortia details V 1.0.xlsx](#)

Attachment 7 Key subcontractor details V 1.0

[Attachment 7 Key subcontractor details V 1.0 .xlsx](#)

Attachment 8 - Bidder guidance (eSourcing suite) V 1.0

[Attachment 8 - Bidder guidance \(eSourcing suite\) V 1.0 .pdf](#)

Attachment 10a - Framework Schedule 1 (Specification) Lot 1

[Attachment 10a - Framework Schedule 1 \(Specification\) Lot 1 .pdf](#)

Read First Attachment 1 About the Framework V 2.0

[Read First Attachment 1 About the Framework V 2.0 .pdf](#)

Attachment -12 CCS Frequently asked question V.1.0

[Attachment -12 CCS Frequently asked question V.1.0 \(1\).pdf](#)

Attachment 10b - Framework Schedule 1 (Specification) Lot 2 V2.0

[Attachment 10b - Framework Schedule 1 \(Specification\) Lot 2 V 2.0.pdf](#)

Attachment 3 - Pricing Matrix V 4.0

[Attachment 3 - Pricing Matrix V 4.0.xlsx](#)

Attachment 2 - How to bid V 3.0

[Attachment 2 - How to bid V 3.0.pdf](#)

Attachment 9 - Framework award form population template V2.0

[Attachment 9 - Framework award form population template V 2.0.doc](#)

Attachment 11 - Contract Documents V 3.0

[Attachment 11 - Contract Documents V 3.0.zip](#)

CCS has uploaded Attachment 3 - Pricing Matrix V 4.0, which replaces Attachment 3 - Pricing Matrix V 3.0. The amendment made refers to clarification questions number 22, Attachment 3 - Pricing Matrix V 2.0 is no longer downloadable. CCS has uploaded Attachment 10b - framework Schedule 1 (Specification) Lot 2 V2.0 in line

with clarification question 22. Attachment 10b - framework Schedule 1 (Specification) Lot 2 V1.0 is no longer downloadable.

CCS has also uploaded Attachment 11 - Contract Documents V 3.0 inline with the response to clarification question numbers 14. In addition, Attachment 11 - Contract Documents 3.0 also now includes Joint Schedule 12 - Supply chain visibility which will be used as well as Call - Off Schedule 13 - Implementation Plan and Testing. Attachment 11 - Contract Documents V 2.0 is no longer downloadable. Please ensure you are checking all pages in the eSourcing suite under attachments for the latest version of clarification Questions and Answers. Please also ensure you are using the latest version of the ITT document Suite.

How to apply

Please apply directly to the buyer using the contact details provided, or follow the instructions given in the notice description or information section.

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