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Print Marketplace Supplier Webinar Q&As

Following on from the recent Print Marketplace supplier webinar the following Q&As have been compiled.

Q. Will the answers from the homework exercise be shared across all bidding parties or remain confidential?

A. These will be kept confidential and won't be shared with other potential bidders.

Q. May we have a copy of the session recording please?

A. A copy of the recording is available but the file is very large, so this will need to be compressed before sending.

Q. Can I double check how the live jobs will be managed?

A. Jobs awarded through the print marketplace will be produced and delivered by the print provider. If there are any issues with for example quality/delivery, only then will the primary (platform supplier) potentially get involved.

Q. Can you clarify at the end of the contract what will be handed over to CCS? i.e. working portal, supply chain details etc.

A. Portal will belong to the supplier. Data from the project (management information) will belong to CCS and will need to be handed over at the end of the contract.

Q. Is the expectation to achieve real time quotes from local suppliers too?

A. Yes, pricing on the platform will be dynamic, with local suppliers able to log on and update their pricing at any point.

Q. For the purpose of the print marketplace, what is a 'local supplier'?

A. This could be a supplier local to and already used by the customer or within a certain region close to the customer. They would undertake the print requirement for the customer.

Q. What are the proposed Lots for the new print marketplace tender?

A. This will be a single Lot Framework Agreement.

Q. Is there only 1 prime supplier per lot or more?

A. This will be a single Lot Framework Agreement, with a single supplier.

Q. If we became a prime supplier, is the selection of sub-supplier based on our own criteria or do we have to follow some other protocol / criteria for supplier selection?

A. It is anticipated that CCS will provide the minimum criteria for print providers, however this level of detail is yet to be finalised and will be included in the Bid Pack issued with the OJEU notice.

Q. If a Customer organisation requests the prime supplier to use a particular supplier, do we have to use them as they will not be known to us in regards to their quality of work, pricing and service etc. Is the vetting of the new supplier the role of the prime supplier?

A. The registration onto the portal will be open to all print providers and may be part of a customer's current supply chain. The print providers will need to meet the agreed minimum criteria. The registration process will be the responsibility of the prime (Framework Supplier).

Q. What commitment or reassurance will the buying organisation give to each enquiry? i.e. What stops them from procuring outside this platform?

A. Print Marketplace will be available for a Customer to visit to obtain quotes, the only commitment will be when an order is placed.

Q. Ref the checklist document issued for review.

Section 1.9: System facilitates Purchase Orders amendments

Query on what can be changed; is this referring to the Purchase Order Number?

A. This relates to the systems capability for a Customer to amend their order; (for example a change of quantity of items). The purchase order number itself will not be changed as this will be a unique number for that particular requirement.

Q. Ref the checklist document issued for review.

Section 1.11: System is limited to a single purchasing card which is embedded in the system by the Supplier and cannot be unique to each Customer

Can you elaborate on what you mean by this?

A. CCS are testing if a customer (user) can lodge their own card.

Q. Ref the checklist document issued for review.

Section 1.15: System is capable of an automatic goods receipt with a scheduled delivery date

Do you mean to assume the goods have been received by a specific date?

A. CCS are testing the flexibility of the automatic goods receipt and if this can be linked to a scheduled delivery date.

Q. Ref the checklist document issued for review.

Section 2.5: Artwork held in the system can be easily accessed by customers

Do you mean to support a DAMS?

A. CCS are testing if the customer can find and reuse their artwork.