Payment Acceptance

**Update**

**11/10/2019**

**This framework has now been published to OJEU (please see links below).**

**CCS is not able to provide any comment or advice on this live procurement at this time. Should a Supplier wish to raise any questions or comments, they should do so via the process set out in the tender documents.**

**20/3/2019 – Replacement –** This framework replaces the current [Merchant Acquiring Services, Equipment and Payment Gateway Services](https://www3.crowncommercial.gov.uk/agreements/RM3702) RM3702.

**Scope**

We are currently working to develop a new agreement for the provision of payment acceptance services for the public sector.

Payment acceptance can be defined as the process by which providers of goods and services are paid by consumers. Typically those receiving payments are paid by an ‘acquirer’ who is a regulated entity who can settle funds from a range of payment types (such as Visa and MasterCard). This acquirer typically receives funds from the consumer’s card or account ‘issuer’ and the transaction flow is governed by the relevant payment scheme rules and delivered by the relevant interbank processor.

In light of the Second Payment Services Directive (PSD2), UK open banking initiatives and ongoing market developments, a range of payment acceptance services and supplies are being evaluated, such as:

* card acquiring services
* gateway services
* payments equipment
* Alternative Payment Mechanisms (APMs)
* payment initiation services (PISP)

This is a potential multi-lot, multi-supplier framework agreement.

**Market engagement**

We have engaged with the market in all areas, including lotting structure, pricing structure, service levels, and requirements. Details and responses to this feedback can be found in the Market Feedback and Responses documents at the bottom of this page.

Email paymentsin@crowncommercial.gov.uk if you have any questions, or other feedback.

**Important links**

| **Prior Information Notice (PIN)** | [Read PIN](https://ted.europa.eu/udl?uri=TED:NOTICE:331912-2018:TEXT:EN:HTML&WT.mc_id=RSS-Feed&WT.rss_f=Finance+and+Related+Services&WT.rss_a=331912-2018&WT.rss_ev=a) |
| --- | --- |
| **Contract Notice in OJEU** | Not available yet |
| **Download tender documents** | [Tender Documents](https://www.contractsfinder.service.gov.uk/Notice/db3bf8c8-16d8-4d58-b0a9-4bd9d3efcfe2) |

**Timelines**

| **Activity** | **Estimated dates** |
| --- | --- |
| Complete formal sourcing documents | October 2019 |
| Issue OJEU | October 2019 |
| OJEU response deadline | November 2019 |
| Evaluation complete | Jan/Feb 2020 |
| Award | January 2020 |
| Contracts signed | January 2020 |
| Launch of new framework (available for call-off) | February 2020 |
| Initial build of Lot 6 digital journey | March 2020 |
| Lot 6 available for business | July 2020 |

**Documents**

~~[RM6118 Draft schedule 1 specification version 2 – June 2019](https://assets.crowncommercial.gov.uk/wp-content/uploads/RM6118-Draft-Schedule-1-Specification-Version-2-June2019.docx)~~

[~~RM6118 T&C (special schedule 23 other terms and feedback sheet)~~](https://assets.crowncommercial.gov.uk/wp-content/uploads/RM6118-TC-Special-Schedule-23-other-Terms-and-Feedback-sheet.zip)

[~~RM6118 Additional service description lot 6~~](https://assets.crowncommercial.gov.uk/wp-content/uploads/RM6118-Additional-Service-Description-Lot-6.docx)

[~~RM6118 Draft technical specification to be used with draft schedule 1 specification~~](https://assets.crowncommercial.gov.uk/wp-content/uploads/RM6118-Draft-Technical-Specification-to-be-used-with-Draft-Schedule-1-Specification.docx)

[~~RM6118 Draft Lot 7 (consultancy) specification~~](https://assets.crowncommercial.gov.uk/wp-content/uploads/RM6118-Draft-Lot-7-Consultancy-Specification-11.docx)

[RM6118 Market feedback and responses](https://assets.crowncommercial.gov.uk/wp-content/uploads/RM6118-Market-Feedback-Responses.xlsx)

[Public Sector Contract](https://www.gov.uk/government/collections/the-public-sector-contract)

[RM6118-Schd-23-Supplier-feedback-CCS-responses](https://assets.crowncommercial.gov.uk/wp-content/uploads/RM6118-Schd-23-Supplier-feedback-CCS-responses.pdf)

[RM6118-Supplier-Feedback-Supplemental](https://assets.crowncommercial.gov.uk/wp-content/uploads/RM6118-Supplier-Feedback-Supplemental.docx)