



RM6158 – Flexible Resource Pool – Staff Bank

Frequently Asked Questions

How do I access the framework?

The framework can be accessed either by further competition, or by direct award. Full details of the call off award procedure can be found in Framework Schedule 7 – Call Off Award Procedure.

Which suppliers are on the framework contract?

A list of the awarded suppliers on the framework can be found on the website of your Workforce Alliance framework manager.

Is the framework compliant with NHS England NHS Improvement agency rules?

This framework is not impacted by NHS England NHS Improvement pay caps, as it is not for the supply of agency staff. Suppliers under this framework agreement are, however, required to monitor and report on agency adherence to NHS England NHS Improvement pay caps when managing agency cascade under provision of a flexible resource pool. The supplier will make recommendations to the Authority on agency adherence to pay caps.

Does this framework include the employment of bank staff?

A number of the suppliers on the framework agreement are capable of directly employing bank staff on your behalf. Refer to the Supplier Matrix for more information.

The framework does not include permanent recruitment, for which CCS and NHS Procurement in Partnership have a suite of framework contracts.

Can the framework be used to purchase an eRostering system?

The standalone supply of eRostering systems or equivalent technology solution is excluded from the scope of this framework if it is not being supplied alongside other flexible resource pool services. eRostering systems can be bought via our technology frameworks. Contact your Workforce Alliance framework manager for more information.

Can the framework be used to award directly to an incumbent supplier?

Call off contracts are placed under the framework contract on the basis of which supplier can offer the Most Economically Advantageous Tender (MEAT) and by applying the award criteria. Full details of the call off award procedure can be found in Framework Schedule 7 – Call Off Award Procedure.





Can the framework be used to source agency staff?

No, the framework cannot be used to source agency staff and this is specifically out of scope. The primary focus of the framework is the operation and management of a flexible resource pool. However, there may be occasions where the supplier may be required to act as the customer's agent in the control and management of the provision of agency staff as per section 9 – Management of Contingent Labour, within the specification.

CCS and NHS Procurement in Partnership have a suite of framework contracts for provision of agency staffing. Contact your Workforce Alliance framework manager for more information.

Is the framework compliant with IR35 regulations?

We can support customers to ensure compliance with IR35 legislation. The framework is fully compliant with HMRC regulatory requirements. For any questions on the legislation please refer to the latest HMRC guidance.

How do I learn more?

Contact details for Workforce Alliance framework managers are below:

Crown Commercial Service

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info@crowcommercial.gov.uk

www.crowncommercial.gov.uk

NHS Commercial Solutions (NHSCS)

NHSCS.agency@nhs.net

www.commercialsolutions-sec.nhs.uk

East of England NHS Collaborative Procurement Hub (EoE CPH)

workforce@eoecph.nhs.uk www.eoecph.nhs.uk

NHS London Procurement Partnership (LPP)

lppagency@lpp.nhs.uk www.lpp.nhs.uk

NHS North of England Commercial Procurement Collaborative (NOE CPC)

enquiries@noecpc.nhs.uk www.noecpc.nhs.uk

