

Non Exhaustive List

Tech Services 2	Lot
<p>Technology Strategy and Services Design</p> <p>The design technology strategies, from new or modified /enhancement of the current strategy.</p> <p>Key attributes: Capability Analysis, Enterprise Architecture, Technology Gap Assessments, Business Models, Architectures, Roadmapping and IT Financial and / or Service Design.</p> <p>The identification and design of technology services including resources, processes and assets to meet customer and/or end user service needs. This includes auditing current service provision, continuous service improvement and developing new services.</p> <p>Transition and transformation services which support the implementation of new services, service providers, architectures or processes in line with the customer specifications and/or services strategy, with minimal risk and impact to the organisation.</p>	<p>1</p>
<p>Transition and Transformation</p> <p>Transition and transformation services which support the implementation of new services, service providers, architectures or processes in line with the customer specifications and/or services strategy, with minimal risk and impact to the organisation.</p>	<p>2</p>

<p>Operational Services</p> <p>The services, processes and tools needed to manage the provisioning, capacity, performance, security and availability of the technology environment.</p> <p>Delivery of this service should be within at least one of the following service groups: 3a: End User Services, 3b: Operation Management, 3c: Technical Management, 3d: Application and Data Management</p>	3
<p>Programmes and Large Projects Official Security Level</p> <p>For services at above Official Security Level (Secret and Top Secret).</p> <p>Bidders who qualify for Lot 4a (by qualifying for all of Lots 1, 2 and 3 (a, b, c and d) and fully complete and pass the additional security requirements, will be eligible for a place on Lot 4b and the opportunity to deliver programmes and/or project requirements at the Government's Secret Security Level.</p>	4