

Technology Online Purchasing Content (RM6147) Agreement FAQ:

No.	Topic	Question	Answer
1	General	What is the length of the framework?	19th November 2020 - 18th November 2024 24 months with an option to extend for a further 2 periods of 12 months.
2	General	Who can use this framework?	A list of all public sector organisations in England, Wales, Northern Ireland and Scotland who can use this framework can be found within the OJEU. A link to the OJEU .
2	General	What is in scope of the catalogue?	Products include but are not limited to; <ul style="list-style-type: none"> ● Laptops, ● Desktops, ● Screens and other related peripherals. ● Servers, ● Switches, ● Routers, ● Cables and other related infrastructure hardware ● Mobile phones, ● Tablets and related hardware. ● Audio visual hardware such as telephone handsets, screens and conference calls equipment ● Commercial off the shelf Software (COTS Software), Open Source Software, software licenses ● Related commodisable services, including support packs, extended warranties, delivery and imaging
3	General	What is not in scope of the catalogue?	<ul style="list-style-type: none"> ● IT managed services – Full outsourced managed non-commoditised Services are (with the exception of commoditised services, e.g. support packs and extended warranties) not within scope of this Lot ● Chargeable consultancy (for example but not limited to stand alone consultancy, or pre-sales design) ● Non COTS Software

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4	General	How long can a contract run past the expiry date of the framework?	As long as the call off contract is signed before the expiry date of the agreement, the Call Off Contract may run for up to 5 years maximum
5	General	What is the Management Charge attached to this agreement?	There is a 1% Management Charge which is payable by suppliers on spend through the framework. However, this charge is not to be passed on to customers.
6	General	How do I access and use this agreement?	To register for access to the catalogue To login to the catalogue.
7	General	Is subcontracting allowed under this agreement?	Yes, Suppliers can request a new key subcontractor be added to their agreement, but it has to be by formal contract variation and agreed by CCS.
8	General	Can I have a Word version of the Framework and Call Off Agreement?	These are available under the 'Documents' tab on the Technology Online Purchasing Content page of the CCS website.
9	General	Can I lease goods under the agreement?	No
10	General	What was the OJEU value?	The OJEU value was set at £500m for the duration of the agreement.

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11	General	What level of supplier compliance does CCS apply to the suppliers on the agreement?	<p>As part of our ongoing supplier management programme, we have a number of compliance activities including:</p> <p>1. Financial monitoring: We have Dun & Bradstreet alerts in place against all the suppliers to notify us of any of the following:</p> <ul style="list-style-type: none"> - Changes to risk levels (up or down) - Collections/Claims - Judgements - Bankruptcy/Insolvent event - Serious detrimental event - Severe risk - Ceased trading <p>2. Certification: We ensure that the suppliers various certificates (insurance/cyber essentials) are valid and up-to-date.</p> <p>3. Audit: We ensure the suppliers provide an annual self audit certificate which confirms they have adequate systems in place to identify and report all activity taking place under the provisions of the agreement.</p>
12	General	Is disposal covered by the agreement?	No
13	General	Will the products be built to order?	Products should be standard and not built to order.
14	General	What are the delivery timescales?	Under the catalogue, a customer has the option of a 'Next Day Delivery' or 'Standard Delivery'.
15	General	Will the products come with a warranty?	Yes, all products should be sold with a warranty, the minimum acceptable warranty is 90 days.
16	Framework Agreement	How do I determine the best Lot to use?	As this is a catalogue, there are no lots.

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17	Framework Agreement	What documents is a customer required to complete if they decide to use the framework?	<p>Orders can be completed on the purchasing platform and there is no addital documents to complete.</p> <p>Should the customer take the quote off line to use their own purchasing system, Framework Schedule 6 (Order Form Template) will need to be completed.</p> <p>The customer will choose which Joint schedules and Call-off schedules to use when tailoring their Call-Off ready for the supplier to sign.</p>
18	Call Off	This agreement expires on 18th November 2024, so can my call-off contract go beyond this date?	As long as the call-off contract is signed before the expiry date of the agreement, the call-off contract may run for its stated duration.
19	Call Off	Is it possible to make changes to the Call-off Terms and Conditions and to propose these changes to the supplier market when we launch a competition?	Yes, by using the special terms.
20	Call Off	Is there a minimum or maximum order value?	You may place orders of any value, both above and below the EU threshold.