

# Water, Wastewater and Ancillary Services agreement

Since 2017 eligible, non-household customers (those paying business rates) are able to choose their water supplier.

Our Water, Wastewater and Ancillary Services agreement offers Metered and Unmetered Water, Wastewater and Trade Effluent services.

In addition, the agreement provides access to ancillary services such as water footprint assessment, tariff optimisation, water audit site surveys, leak detection and repair, contingency planning, legionella risk assessments, automated meter reading, bill validation and cost recovery.

Current water legislation dictates that wholesale costs are set by OFWAT and these make up approximately 94% of your final delivered price. Our water offering provides access to savings on the retail element of your billing.

The CCS agreement currently see's approx £57m annual spend over a customer base in central government and wider public sector, running 4 aggregations per year.

## Benefits

- Single national agreement for water supply with standardised terms and conditions enabling you to rationalise suppliers across geographically dispersed sites
- Access to aggregated e-auctions or individual further competition
- Accurate management information: consumption and billing data are supplied to your request, including self-service online
- Optional water efficiency programmes can be accessed when you need them
- A dedicated account manager and customer service support
- A quality service with suppliers monitored against framework KPIs and regular reporting and meetings with CCS
- Time and resource savings through simplified procurement process and supplier rationalisation.
- Implementation of water efficiency measures which alone can see savings of 10-20%

The frameworks cover:

Water and waste water services, ancillary services or a one stop shop for both.

## Savings

On average customers achieved a 4% reduction against the average retail margin using the existing CCS agreement (with some customers achieving up to a 10% reduction). One case study has shown that a CCS customer in higher education is set to save £25,000 by accessing the CCS water agreements.

**Power to your procurement**



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